

# TomTom Rider Reference Guide



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# Welcome to navigation with TomTom

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This Reference Guide explains all you need to know about your new TomTom Rider.

If you want a quick read of the essentials, we recommend that you read the [Using your Rider](#) chapter. This covers installation, planning a thrilling ride and all the main features of your device. [Get going](#) covers switching on, setting up and charging.

After that, you will probably want to connect to TomTom services and you can read all about that in the [Connecting to TomTom services](#) chapter. To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you ride every day.

**Tip:** There are also frequently asked questions (FAQs) at [tomtom.com/support](http://tomtom.com/support). Select your product model from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new Rider!

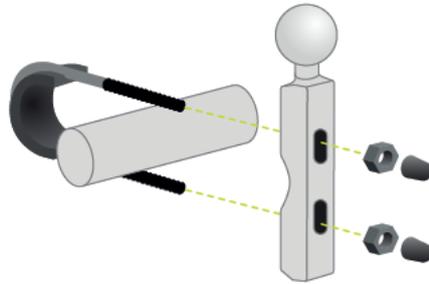
**Note:** You can use your device on your bike or in your car so the words "ride" and "drive" appear throughout this guide.

# Using your Rider

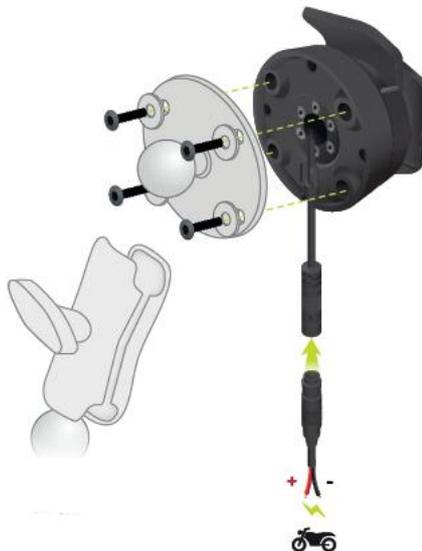
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## Mounting on a motorcycle

1. Attach the RAM™ mount kit to your motorcycle.



2. Fix the holder to the mount and connect the wires to your motorcycle's wiring system.



**Important:** The red POS (+) contact needs to be connected to the motorcycle's wiring loom at a point between the ignition and the +12V battery supply. The black NEG (-) wire needs to be connected to the motorcycle's wiring loom at a point between the ignition and the -(GND) battery supply. Attach to a 12V point that can be switched off by the ignition such as the light circuit.

When you are attaching the mount kit to your motorcycle, follow these guidelines:

- If you are unsure about attaching the mount kit yourself, ask a professional to fit it for you.
- If you choose to attach the mount kit yourself, note that the Active Dock has a built-in fuse. This means that you don't need to add a fuse between the device and the motorcycle battery.
- Make sure that the mount kit does not interfere with any of the controls on the motorcycle.
- Always use the correct tools. If you use unsuitable tools, you may damage or break the mount kit.

- Do not overtighten nuts and screws. You may crack parts of the mount kit or damage your handlebars if you overtighten nuts or screws.
- If you are using the u-bolt, don't forget to put the rubber caps provided over the exposed threads.

**Important:** Damage due to modifications, improper installation, road hazards or accident, are not covered. Neither RAM nor TomTom shall be liable for any injury, loss, or damage, direct or consequential, arising out of improper installation, or inability to use product. Before use, the user shall determine the suitability of the product for its intended use. The user assumes all risk and liability, whatsoever, in connection with the mount.

3. Place your TomTom Rider in the holder.



4. You can rotate your device by ninety degrees to get your preferred view.



### Using the anti-theft solution

If your box includes an anti-theft solution, it is supplied in two parts:

- A RAM lock for the mount.  
This lock prevents the unscrewing of the RAM arm from the motorcycle.
- A lock for the TomTom Rider itself.  
This lock prevents the disconnection of the TomTom Rider from the dock.

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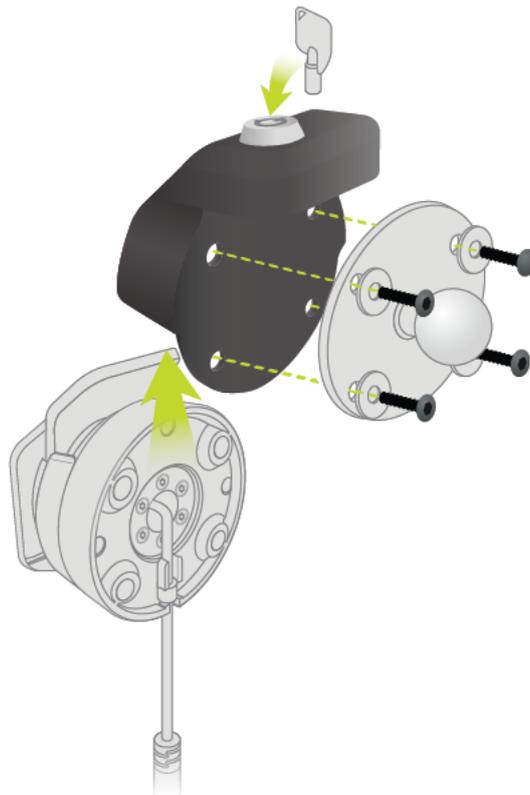
**Important:** Both locks have keys so you need to make sure that you keep these two extra keys with you at all times!

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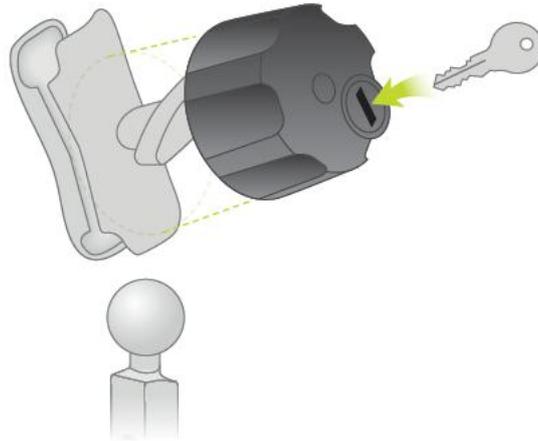
To use the anti-theft solution, do the following:

1. Lock the RAM mount to your motorcycle as shown below.

**Note:** Make sure you use the longer screws provided with your Rider lock.

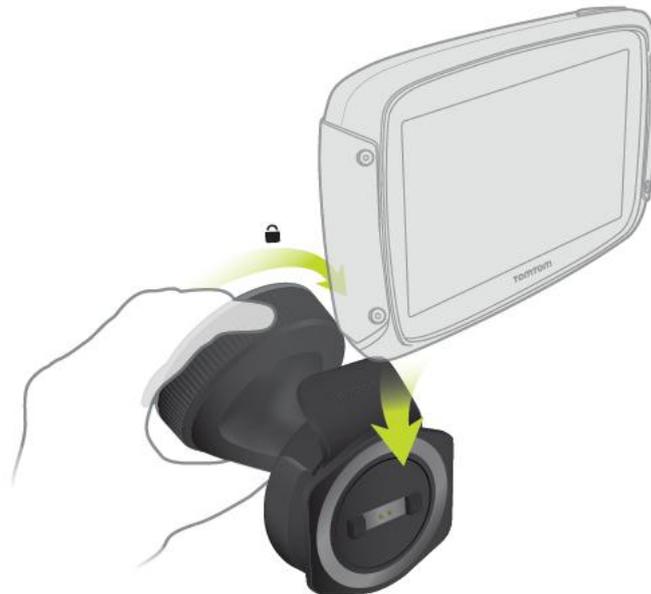


2. Lock your TomTom Rider to prevent removal from the mount. Unscrew the wingnut from the RAM arm and attach the RAM lock.



## Installing in your car

If your box contains a car mount, use the supplied mount to install your TomTom Rider in your vehicle. Read the instructions about positioning your device before you install your Rider.



If your box contains a car mount, install your Rider by doing the following:

1. Connect the supplied USB cable to the mount.

**Note:** Use ONLY the USB cable supplied with your Rider. Other USB cables may not work.

2. Connect the USB cable to any of the USB sockets on the USB dual charger and plug this into the power supply on your dashboard.
3. Choose the best smooth location, on your windshield or side window, to mount your TomTom Rider.
4. Make sure that both the suction cup on the mount and your windscreen are clean and dry.

5. Press the suction cup of the mount firmly against your windscreen.
6. Turn the grip near the base of the mount in a clockwise direction until you feel it lock.
7. Place your Rider in the mount, making sure that it clicks into place.

**Tip:** With the High-Speed Dual Charger you can charge your TomTom Rider and smartphone at the same time.



## Connecting a headset

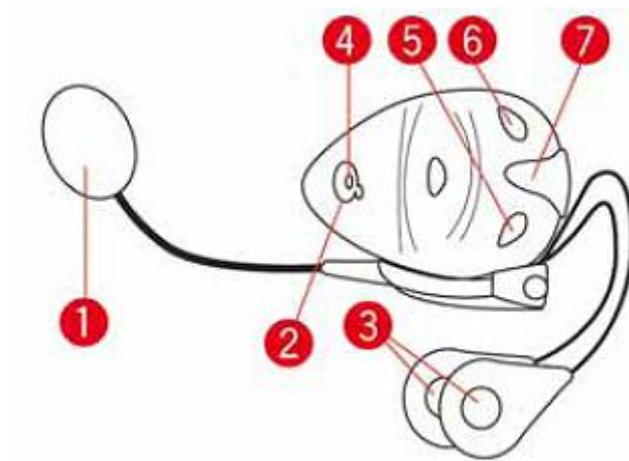
We recommend using a compatible headset with your TomTom Rider to hear spoken instructions, and hear warning sounds on your TomTom Rider. This makes riding with your TomTom Rider as safe as possible. For more information and a full list of compatible headsets, go to [tomtom.com/riderheadsets](https://www.tomtom.com/riderheadsets).

The instructions below describe how to set up a Bluetooth® headset. If you did not establish a Bluetooth connection between your Bluetooth headset and your TomTom Rider when you first turned your TomTom Rider on, you can establish the connection at any time by doing the following:

1. Turn the headset on by following the user instructions for your headset.
2. From the Main Menu, select **Settings**.
3. Select **Bluetooth Connections**.
4. Select **Search for Headset** and follow the instructions to establish the connection.
5. Attach your headset to your helmet.

Make sure you position the microphone correctly. For best results, don't position the microphone directly in front of your mouth, position it just to the side of your mouth.

An image of the parts of a typical headset is shown below:



1. Microphone
2. On/off button
3. Speakers
4. LED
5. Volume down
6. Volume up
7. Charging connector

Before you can use your Bluetooth headset, fully charge the headset using the charger supplied with the headset.

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**Important:** When using a headset, the volume control may not be available because your headset doesn't support remote volume control. If this is the case, use the volume control button on the headset itself to change the volume.

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### Navigation buttons

On the [map view](#) or [guidance view](#), select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

**Note:** Not all features are supported on all devices.

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#### Search



Select this button to search for an address, a place or a Point of Interest, then [plan a route](#) to that location.

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**Plan a Thrill**

Select this button to [plan a thrilling ride](#) for a roundtrip or to a destination.



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**My Routes**

Select this button to show your [saved routes](#), [recorded routes](#) and [imported routes](#).



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**Current Route /  
Current Track**

Select this button to [clear or change](#) your planned route.



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**Start Recording**

Select this button to start or stop [recording a track](#).



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**My Places**

Select this button to show your [saved places](#).



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**Petrol Station**

Select this button to [find petrol stations](#).



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**Connected Services**

Select this button to see the [status of your connection to the internet](#).



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## Trip Statistics

Select this button to see [trip statistics](#) about how far you've been riding, how long you've been riding, and also at what speed.



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## Planning a thrilling route

You can use the Plan a Thrill button to create interesting rides on the spot. This is especially useful for a day when you have some spare time and just need a simple way to create a thrilling ride.

A thrilling route is a trip that includes interesting or challenging roads and uses as few motorways as possible. You can choose the level of turns included in your ride, and also the degree of hilliness.

**Tip:** As Plan a Thrill is for creating instant routes, thrilling routes cannot be saved in My Routes.

**Tip:** Thrilling routes are round trips by default but you can plan a route to a destination if you choose.

## Planning a thrilling round trip route using stops

If you just need to go out for a ride, **Plan a Thrill** lets you plan a round trip along the most interesting roads from your current location via the stops you choose. You must choose at least one stop to create a thrilling route.

1. Select the Main Menu button to open the Main Menu.



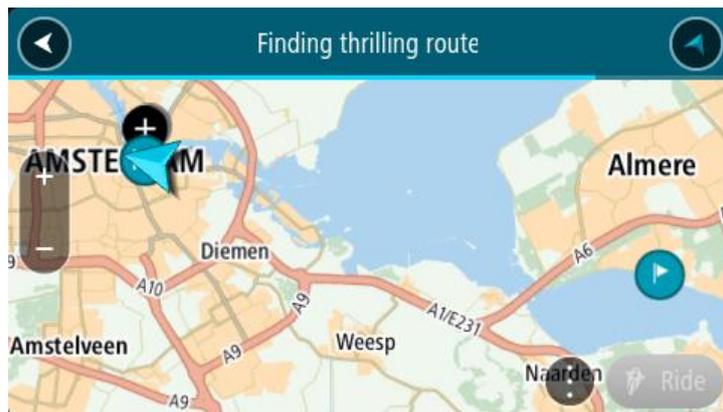
2. Select **Plan a Thrill**.



The map view opens.

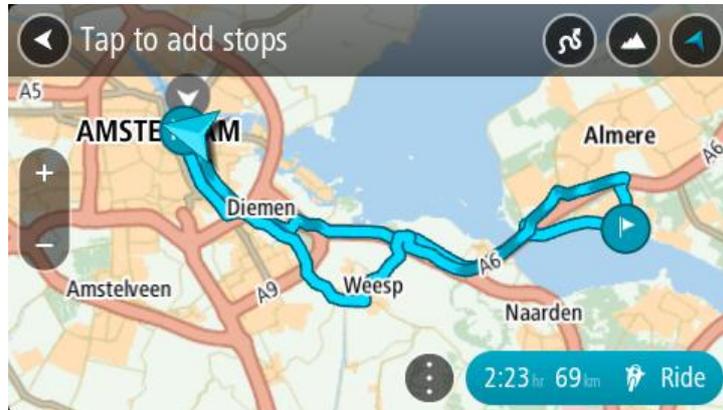
3. [Move the map](#) and zoom in until you can see the place you want to ride through.
4. Create a stop by quickly tapping the map.

Your Rider plans a thrilling round trip through your chosen stop.



**Tip:** The direction of the round trip is random. If you have at least 2 stops on your route, you can change the direction of travel by reordering the stops. Arrows on the planned route show the direction of travel.

5. If you want to add more stops to your route, move the map and select more stops. Your Rider plans a thrilling round trip route through your chosen stops.



**Tip:** Select the pop-up menu button to reorder your stops.

6. Select the level of turns and the degree of hilliness for your thrilling route.

-  Select this button to choose one of three settings for turns.

-  Select this button to choose one of three settings for hilliness.

Your Rider plans a thrilling round trip route with turns and hills through your chosen stops.

7. When you have planned your thrilling route, select **Ride**.

Your route is shown on the map view, then guidance along your route begins. As soon as you start riding, the guidance view is shown automatically.

## Planning a thrilling ride to a destination

You can plan a route to a destination using the map. The route to your destination will be along the most interesting roads from your current location.

**Tip:** You can also [plan a route to a destination](#) then choose **Winding route** as the route type.

1. Select the Main Menu button to open the Main Menu.

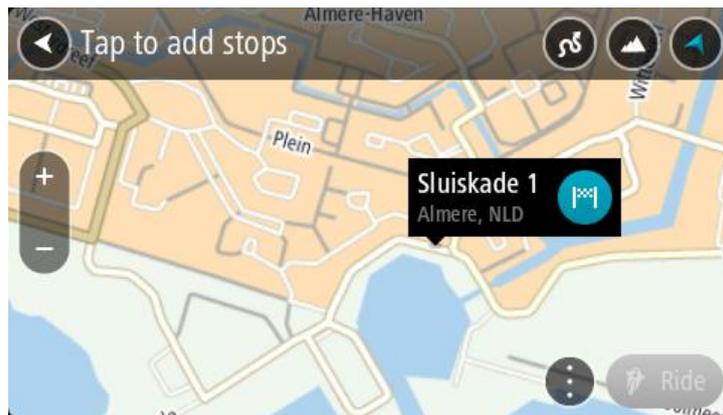


2. Select **Plan a Thrill**.

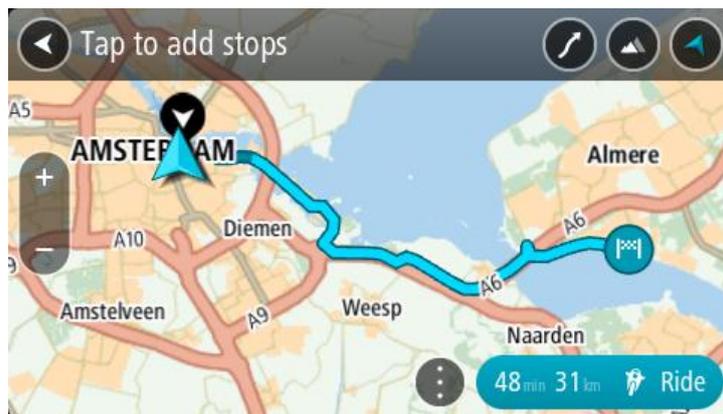


The map view opens.

3. Select a location by pressing and holding the screen for about one second.



4. Select the destination button.  
Your Rider plans a thrilling route to your chosen destination.



5. If you want to add more stops to your route, move the map and select more stops.  
Your Rider plans a thrilling route through your chosen stops to your destination.

**Tip:** Select the pop-up menu button to reorder your stops.

6. Select the level of turns and the degree of hilliness for your thrilling route.

-  Select this button to choose one of three settings for turns.

-  Select this button to choose one of three settings for hilliness.  
Your Rider plans a thrilling route with turns and hills to your chosen destination.

7. When you have planned your thrilling route, select **Ride**.

Your route is shown on the map view, then guidance along your route begins. As soon as you start riding, the guidance view is shown automatically.

## Looking at trip statistics

Your Rider can show you how far you've been riding, how long you've been riding, and also at what speed.

To see trip statistics, select **Trip Statistics** in the Main Menu.

Select one of the three tabs to see statistics for today's riding, for your current trip and for all-time.

**Tip:** **All-Time** are the statistics that have been collected since the device was purchased and first switched on.

**Tip:** A dot is included in large distances, for example, 20047,64 kilometres is shown as 20.047,6 km.

### Statistics for your current trip



To see statistics for the trip you are riding now, select the **Since --/--/--** tab.

To start a new trip, select the **Clear trip** button, just like resetting an odometer in a car.

After stopping your bike, if you don't press the **Clear trip** button, the statistics just carry on incrementing when you start moving again. This means you get accurate statistics for trips that span several days or several rides within a day.

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**Important:** If you do a factory reset, the all-time tab is reset back to zero values!

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### Using quick settings

Quick settings make it easier for you to use a range of settings when wearing gloves.

Using quick settings you can do the following:

- Switch voice instructions on or off.
- Mute the volume.
- Switch between lighter and darker colours.
- Change the volume of instructions.

See [Other buttons](#) and [Volume control](#) for more details.

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**Important:** When using a headset, the volume control may not be available because your headset doesn't support remote volume control. If this is the case, use the volume control button on the headset itself to change the volume.

---

To use quick settings, select the quick settings button in the main menu, [the map view](#) or [the guidance view](#).



You see the screen shown below with large buttons and a volume control:



**Tip:** When wearing gloves, select the plus (+) and minus (-) buttons underneath the volume slider to change the volume, instead of trying to move the slider with gloves on.

## Recording a track

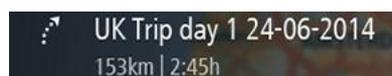
### About routes and tracks

The term "route" includes two types of path from one place to another:

- **Routes** have a beginning and an end and optionally some stops in between. Your device calculates your preferred type of path between all these points, for example, the fastest or most economical. You can edit a route by, for example, adding stops or moving the starting point. Routes can be imported but cannot currently be exported from your device.



- **Tracks** also have a beginning and an end but no stops. Your device however has a fixed map-dependent path between these points and your device sticks to this fixed path as much as possible. You can only edit tracks using tools such as [Tyre Pro](#) or Garmin Basecamp. Tracks can be imported and exported from your device.



**Tip:** Tracks have a dotted arrow!

### Recording a track

You can record a track while riding your bike, with or without a route planned beforehand. After recording, you can then export your track so that you can share it with friends or view it on [Tyre Pro](#).

To record a track, do the following:

1. In the Main Menu, select **Start Recording**.

A red dot appears in the lower right-hand corner of the screen and initially flashes 3 times to show that you are now recording. The dot remains on the screen until you stop recording.

2. To stop recording, select **Stop Recording** in the Main Menu.
3. Enter a name for your track or you can leave it at the suggest date-time combination.
4. Select **Save**.
5. Your track is saved in My Routes.

**Note:** You can [export tracks](#) as GPX files and save them on a memory card for sharing with other bikers.

## Sharing routes

### Installing Tyre Pro

You can use Tyre Pro® to search, create and edit routes on your computer before you upload them to your TomTom Rider.

To get free access to Tyre Pro®, follow the steps below:

1. Go to [tomtom.com/getstarted](http://tomtom.com/getstarted) and select your country.
2. Connect your Rider to your computer to link your device to your account and register with us.
3. Within 24 hours you will receive an email with a unique Tyre code and URL. Use this code and URL to activate and download your Tyre Pro® software.

## About routes and tracks

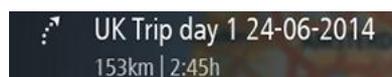
### About routes and tracks

The term "route" includes two types of path from one place to another:

- **Routes** have a beginning and an end and optionally some stops in between. Your device calculates your preferred type of path between all these points, for example, the fastest or most economical. You can edit a route by, for example, adding stops or moving the starting point. Routes can be imported but cannot currently be exported from your device.



- **Tracks** also have a beginning and an end but no stops. Your device however has a fixed map-dependent path between these points and your device sticks to this fixed path as much as possible. You can only edit tracks using tools such as [Tyre Pro](#) or Garmin Basecamp. Tracks can be imported and exported from your device.



**Tip:** Tracks have a dotted arrow!

## About GPX and ITN files

### GPX files (gps exchange format)

GPX files contain a very detailed recording of where you have been on your track, including any off-road locations. GPX files become tracks after import.

### Using GPX files

There are several things you can do with your GPX file:

- Use [Tyre Pro](#) to view your track file.
- Export to a memory card and then use your computer to view the file using software such as Google Earth.

**Note:** While viewing your recording, you may notice that the recorded GPS locations do not always correspond with the roads. This can happen for several reasons. Firstly, your device tries to keep the files small and this can cause a slight loss of data precision. Secondly, your device records the actual data from the GPS chip for an accurate representation of where you've been, rather than what you see on your screen. Thirdly, the software with which you view the recording may have the maps misaligned.

- Share the file with friends by exporting it to a memory card.

**Note:** Tracks can be imported and exported.

### ITN files (TomTom's own Itinerary file format)

An ITN file contains less detail than a GPX file. An ITN file can contain a maximum of 255 locations which is enough to recreate a route accurately. ITN files become routes after import.

#### Using ITN files

There are several things you can do with your ITN file:

- You can import an ITN file onto your TomTom Rider so you can travel that same route again and get navigation instructions.
- Use [Tyre Pro](#) to view your route.

**Note:** Routes can be imported but cannot be exported.

## Importing routes and tracks

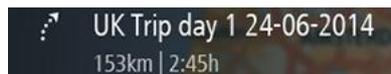
### About routes and tracks

The term "route" includes two types of path from one place to another:

- **Routes** have a beginning and an end and optionally some stops in between. Your device calculates your preferred type of path between all these points, for example, the fastest or most economical. You can edit a route by, for example, adding stops or moving the starting point. Routes can be imported but cannot currently be exported from your device.



- **Tracks** also have a beginning and an end but no stops. Your device however has a fixed map-dependent path between these points and your device sticks to this fixed path as much as possible. You can only edit tracks using tools such as [Tyre Pro](#) or Garmin Basecamp. Tracks can be imported and exported from your device.



**Tip:** Tracks have a dotted arrow!

### Importing routes and tracks

You can import two types of files from your friends or from [Tyre Pro](#):

- GPX files - these become tracks after import.
- ITN files - these become routes after import.

**Tip:** ITN files are TomTom itinerary files. Friends may share itinerary files with you or you can download both ITN and GPX files from [Tyre Pro](#).

To import one or more routes and tracks, do the following:

1. Insert a memory card into the card slot on your TomTom Rider.  
If routes are found on your memory card, a message confirms this.
2. Select **OK**.
3. Select one or more routes from the list on your memory card for import.

**Tip:** To select or deselect all routes, select the pop-up menu button.

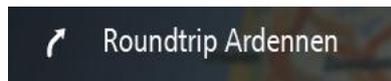
4. Select **Import**.  
You see the message **Importing routes**. Your routes are imported onto your device.
5. When you see a message that your routes have been imported successfully, remove your memory card.
6. To view your imported routes and tracks, select **My Routes** in the Main Menu.

## Exporting tracks

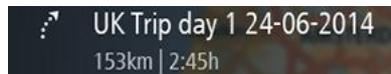
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- **Tracks** also have a beginning and an end but no stops. Your device however has a fixed map-dependent path between these points and your device sticks to this fixed path as much as possible. You can only edit tracks using tools such as [Tyre Pro](#) or Garmin Basecamp. Tracks can be imported and exported from your device.



**Tip:** Tracks have a dotted arrow!

### Exporting tracks

You can export tracks as GPX files and save them on a memory card for sharing with other bikers.

To export one or more tracks, do the following:

1. In the Main Menu, select **My Routes**.
2. Select the pop-up menu button and then select **Export Tracks**.

**Tip:** Alternatively, when in map view, select a route and select **Export Track** from the pop-up menu.

3. Select one or more routes from your list for export.

**Note:** Currently, you can export only tracks from your Rider.

**Tip:** To select or deselect all routes for export, select the pop-up menu button.

4. Select **Export**.

You see a message **Exporting routes**.

**Tip:** If there is not enough space on your memory card or your card is not formatted correctly, you get on-screen help to fix the problem.

5. When you see a message that your routes have been exported successfully, remove your memory card to share your routes with other bikers.

**Note:** Each exported route is saved as a GPX file in folder **TomTom Routes** on your memory card.

## The glove-friendly keyboard

### Switching to the glove-friendly keyboard

The glove-friendly keyboard has large buttons so that you can make selections more easily while wearing motorcycle gloves.

See [Entering search terms](#) for instructions on how to select different keyboard layouts.

### Using the glove-friendly keyboard

Taking the "pqrs" key as our example, do the following:

1. To select the first letter "p", tap the "pqrs" key once.

**Tip:** To select another letter from the same key, for example, "p" followed by "r", you need to wait for half a second in between selecting letters.

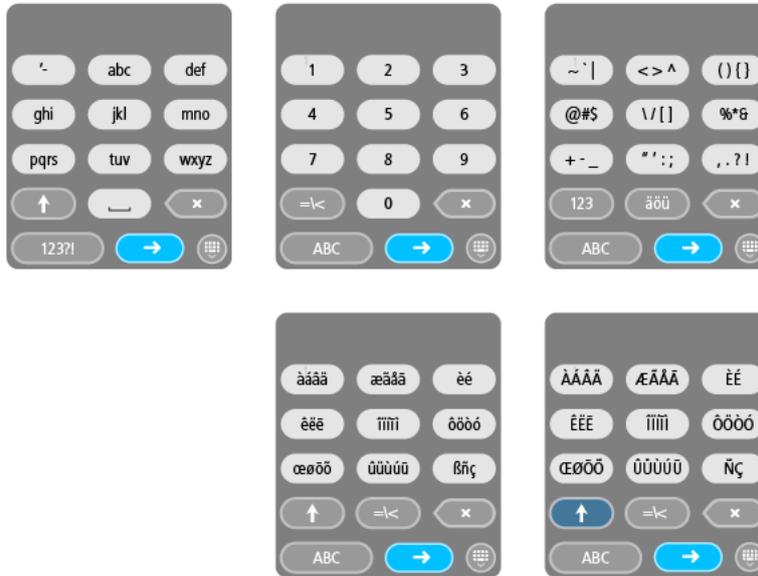
2. To select the second letter, for example "q", tap the "pqrs" key twice in rapid succession.
3. To select the third letter, for example, "r", tap the "pqrs" key three times in rapid succession.
4. To select the fourth letter "s", tap the "pqrs" key four times in rapid succession.

If your gloves still make it difficult to select letters, you can do the following:

1. [Press and hold](#) the key, for example "def".  
After touching the key the first character appears, in this case "d".
2. Wait for the pop-up to appear.
3. Select your chosen desired character from the pop-up, for example "f".
4. Your chosen character "f" replaces the "d" character that first appeared.

## Available keys

The keys shown below are available when using your TomTom Traffic in either portrait or landscape orientation.



## Bluetooth Connections

Select **Settings** in the Main Menu, then select **Bluetooth Connections**.



### Connecting a headset

Select **Search for headset** and follow the instructions.

See also: [Connecting a headset](#)

# Get going

---

## Positioning the device

Be careful where you install your Rider. The Rider shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your vehicle.
- Your rear-view mirrors.
- The airbags.

You should be able to reach your Rider easily without leaning or stretching. In a car, you can attach your Rider to the windscreen or side window or you can use a Dashboard Mount Disk to attach the mount to your dashboard.

## Switching on and off

### Switching your device on

Press the On/Off button until your device starts. If the device was off you see the map view. If your device was sleeping you see the last screen you were looking at.

### Sending your device to sleep

To send your navigation device to sleep, press the On/Off button and then release it.

You can also press the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Sleep** to make the device sleep.

**Tip:** To send your navigation device to sleep when the USB cable is unplugged or whenever it is removed from the mount, go to Battery settings in the [Settings](#) menu.

### Switching your device off completely

To switch off your navigation device completely, you can do one of the following:

- Press and hold the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Turn Off** to switch off the device. Select the "back" button if you don't want to switch your device off.
- Press and hold the On/Off button for more than 5 seconds until the device switches off.

## Safety Notice

Some navigation devices contain a GSM/GPRS module which can interfere with electrical devices such as cardiac pacemakers, hearing aids and aviation equipment.

Interference with these devices may endanger the health or life of you or others.

If your device includes a GSM/GPRS module, do not use it near unprotected electrical units or in areas where the use of mobile telephones is prohibited, such as hospitals and aircraft.

## Setting up

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**Note:** The language you choose will be used for all text on the screen. You can always change the language later in [Language and Units](#) in the **Settings** menu.

---

When you first switch on your TomTom Rider, you have to answer a few questions to set it up. Answer the questions by touching the screen.

## GPS reception

When you first start your TomTom Rider, it may need a few minutes to determine your position. In future, your position will be found much faster.

To ensure good satellite reception, use your Rider outdoors and keep it upright. Large objects such as tall buildings can sometimes interfere with reception.

---

**Important:** QuickGPSfix contains information about satellite positions which helps your Rider find your position faster. QuickGPSfix information is sent to Always Connected devices in real time and to Smartphone Connected devices when connected to TomTom services using your smartphone. You can also update QuickGPSfix using [MyDrive](#).

---

## Sending information to TomTom

When you first start navigating or you have reset your Rider, your Rider asks for permission to collect some information about your use of the navigation device. The information is stored on your Rider until we retrieve it. We use it anonymously to improve our products and services. If you use our services, we will also use your location information to deliver the services to you.

You can change whether you send this information with us at any time by doing the following:

1. In the Main Menu, select the **Settings** button.
2. Select **System**.
3. Select **Your information**.
4. Select the button to turn sending of information on or off.

**Note:** If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are. The end date of your subscription remains the same, even if you do not send this information to us.

## Additional information

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at [tomtom.com/support](http://tomtom.com/support).

You can find current and more detailed information at [tomtom.com/privacy](http://tomtom.com/privacy).

## Memory card slot

Some TomTom navigation devices have a memory card slot that is located on the side or bottom of the device.

Before you use the memory card slot, make sure that you have the latest version of the application installed on your navigation device by connecting to [MyDrive](#) using a computer.

When your Rider is up-to-date, you can use a memory card as extra storage space to add extra maps, tracks or routes to your device. Maps can be purchased from [tomtom.com](http://tomtom.com).

## Device not starting

In rare cases, your TomTom Rider may not start correctly or may stop responding to your taps.

First, check that the battery is charged. To charge the battery, connect your Rider to the car charger. It can take 3 - 5 hours to fully charge the battery depending on the type of device.

If this does not solve the problem, you can perform a reset. To do this, press and hold the On/Off button until your Rider begins to restart.

## Charging your device

The battery in your TomTom Rider charges when you connect it to the car charger, to your computer or to a USB Home Charger.

You are warned when the battery level is low or critical. You lose your connection to some TomTom services when the battery level is low or critical. When the battery is empty, your Rider goes into sleep mode.

**Note:** Use ONLY the USB cable supplied with your Rider. Other USB cables may not work.

## Caring for your Rider

It is important to take care of your device:

- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will invalidate the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

# Connecting to TomTom services

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## About TomTom services

TomTom services give you real-time information about [traffic](#) and [speed cameras](#) on your route.

Smartphone Connected devices use your existing smartphone data plan to access TomTom Traffic as well as other services like TomTom Speed Cameras by connecting to your smartphone using Bluetooth®. Check [tomtom.com/connect](https://tomtom.com/connect) for more information.

To get TomTom services on your Rider, you need the following items:

- Any Rider.
- A smartphone with a data plan from a mobile services provider.
- A [MyTomTom account](#).

Using TomTom services means that data is sent and received by your phone using your mobile services provider.

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**Important:** You might have additional costs when you use the internet on your phone, especially if you are outside the area covered by your data plan. Check with your mobile services provider for more information.

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**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](https://tomtom.com/services).

## Smartphone connected devices

Some TomTom navigation devices use your phone to connect to TomTom services so that you can receive real-time TomTom Traffic and safety warnings. Your phone needs to be compatible with the navigation device, and you must have a data plan from a mobile services provider. Go to [tomtom.com/connect](https://tomtom.com/connect) for more information.

Using TomTom services means that data is sent and received by your phone using your mobile services provider.

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**Important:** You might have additional costs when you use the internet on your phone, especially if you are outside the area covered by your data plan. Check with your mobile services provider for more information.

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## Personal Area Networks

Your phone shares its internet connection by using the phone's Bluetooth and Personal Area Network (PAN) functions.

Depending on your phone's Operating System, this network, or PAN, might be called one of the following names:

- Personal Hotspot
- Tethering or Bluetooth Tethering
- Tether or Bluetooth Tether

The PAN function is probably already in your phone's Operating System, or you can download an app to create a PAN.

**Note:** Some mobile service providers don't allow their users to use a PAN. If your phone doesn't have the PAN function, you should contact your service provider for more information.

Please check the user guide for your phone if you are having trouble finding the settings.

For more help, go to [tomtom.com/connect](http://tomtom.com/connect).

## Connect to TomTom services using your smartphone

To connect your Rider to your phone, do the following:

1. Select **Activate Traffic** in the Main Menu.
2. Select **Activate**.
3. If you are prompted, select **Yes** to agree to send information to TomTom.

**Note:** You cannot use TomTom services unless you agree to send information to TomTom.

4. Follow the instructions on your navigation device about switching on a [Personal Area Network](#) on your smartphone.
5. Switch on Bluetooth on your phone, and make sure your phone is discoverable.
6. Select the next screen arrow on your navigation device.  
Your device searches for your phone.

**Tip:** If your device cannot find your phone, make sure your phone is still 'discoverable' or 'visible' for other Bluetooth devices. Select **Search for Phones** from the pop-up menu to search for your phone again.

7. Select your phone from the list on your navigation device.  
Your navigation device connects to TomTom services using your phone's internet connection.
8. Create a new MyTomTom account or log in to your existing MyTomTom account.

**Tip:** If you already own a TomTom navigation device, we recommend that you open a new MyTomTom account for your Rider using a different email address.

TomTom services are now active.

**Tip:** You can also connect to services by selecting **Connected Services** in the Main Menu, followed by **Traffic & Speed Cameras** or **Traffic & Danger Zones**.

## Reconnecting your smartphone

You do not need to do anything to reconnect your Rider to your phone.

Your Rider will remember your phone and will find it automatically when you have Personal Area Network (PAN) and Bluetooth switched on and you are in range of your navigation device.

The Bluetooth icon at the top of the [main menu](#) screen shows the status of the Bluetooth connection:



Bluetooth not connected.



Bluetooth connecting. Your device is trying to automatically connect to your phone.



Bluetooth connected. Your device is connected to your phone.

If you want to [connect using another phone](#), you must turn on Personal Area Network (PAN) and Bluetooth on that phone, then let your device search for the phone.

### Connect to TomTom services using a different smartphone

1. Follow the instructions on your device about switching on a [Personal Area Network](#) on your smartphone.
2. Switch on Bluetooth on your smartphone.
3. Select **Connected Services** in the Main Menu.
4. Select **Traffic & Speed Cameras** or **Traffic & Danger Zones**.
5. Select the pop-up menu button then select **Search for Phones**.  
Your navigation device searches for your smartphone.

**Tip:** If your device cannot find your smartphone, make sure your smartphone is still 'discoverable' or 'visible' for other Bluetooth devices.

6. Select your smartphone from the list of smartphones on your device.  
Your navigation device connects to TomTom services using your smartphone internet connection.
7. Login to your existing MyTomTom account.

TomTom services are now active.

### Deleting phones

1. Select **Connected Services** in the Main Menu.
2. Select **Traffic & Speed Cameras** or **Traffic & Danger Zones**.
3. Select the pop-up menu button then select **Delete Phones**.
4. Select the phone that you want to delete.
5. Select **Delete**.  
Your phone is deleted.

**Tip:** If you delete all your connected phones, you will no longer be able to use TomTom services.

### Unable to get a connection

To check your connection status to the internet, select **Connected Services** in the Main Menu. If your connection status is shown as offline, select **Offline** and follow the instructions.

If your Rider cannot connect to your phone, or you have no internet connection, also check the following:

- Your phone is shown on your Rider.
- Your phone's Bluetooth is switched on.
- Your phone's Personal Area Network (PAN), which is also known as Personal Hotspot, Tethering, or Bluetooth Tethering, is switched on.
- Your data plan with your mobile services provider is active, and you can access the internet on your phone.

# What's on the screen

## The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your Rider has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using [gestures](#), and zoom using the zoom buttons.

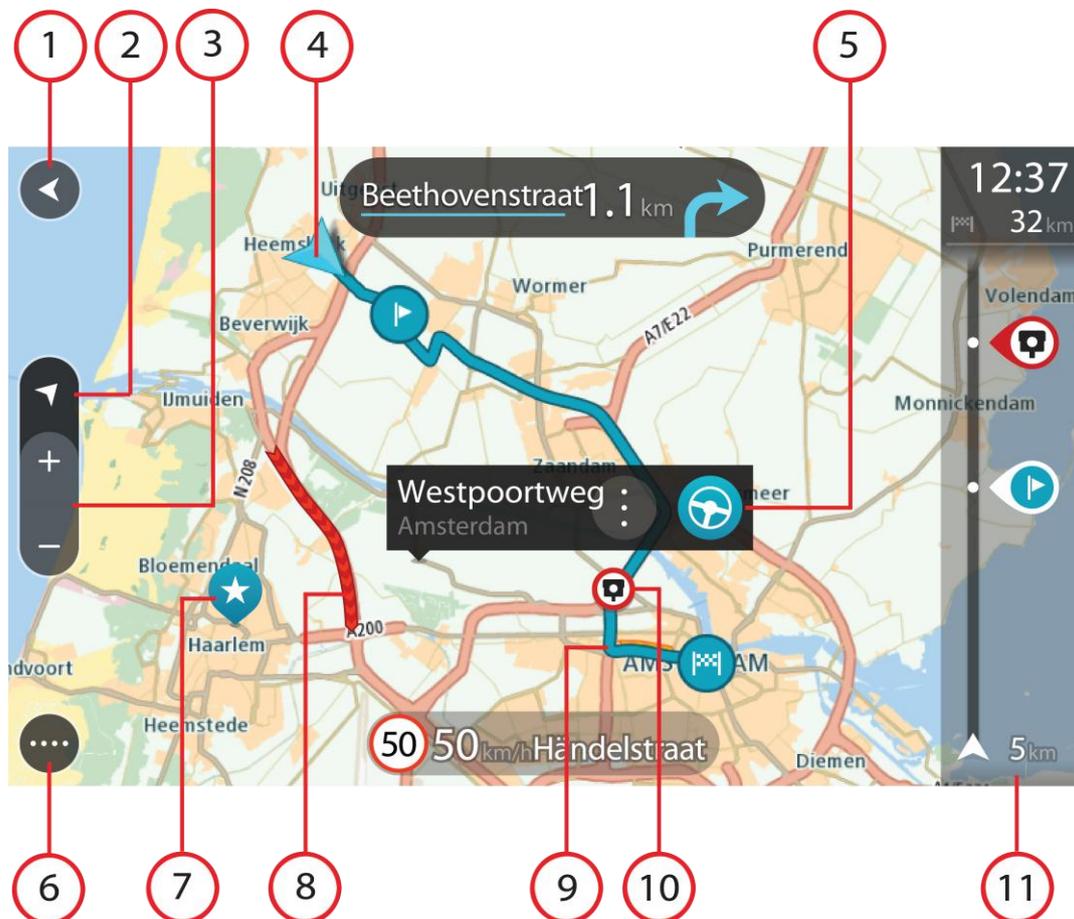
**Important:** Everything on the map is interactive including the route and the map symbols - try selecting something and see what it does!

**Tip:** To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your [My Places](#) locations.

If you have not planned a route the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. You can [add stops](#) to your route directly from the map. When you start to drive, the [guidance view](#) is shown.



1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the centre.
2. Switch view button. Select the switch view button to change between the map view and the guidance view. When in map view, if you are driving, the small arrow rotates to show you your current driving direction, with north being up.
3. Zoom buttons. Select the zoom buttons to zoom in and out.
4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

**Note:** If your Rider cannot find your location using GPS or other methods, the symbol appears grey.

5. Selected location. Press and hold to [select a location](#) on the map. Select the pop-up menu button to show options for the location, or select the drive button to plan a route to the location.
6. Main Menu button. Select the button to open the [Main Menu](#).
7. Map symbols. Symbols are used on the map to show your destination and your saved places:



- Your destination.



- Your home location. You can set your home location in [My Places](#).



- A [stop](#) on your route.



- A location saved in [My Places](#).

Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

8. Traffic information. Select the traffic incident to display information about the [traffic delay](#).

**Note:** Traffic information is only available if your TomTom Rider has TomTom Traffic.

9. Your route, if you have [planned a route](#). Select the route to clear it, change the route type, add a stop or save changes to your route.
10. Speed cameras on your route. Select a [speed camera](#) to display information about that camera.
11. Route bar. The [route bar](#) is shown when you have planned a route.

## The guidance view

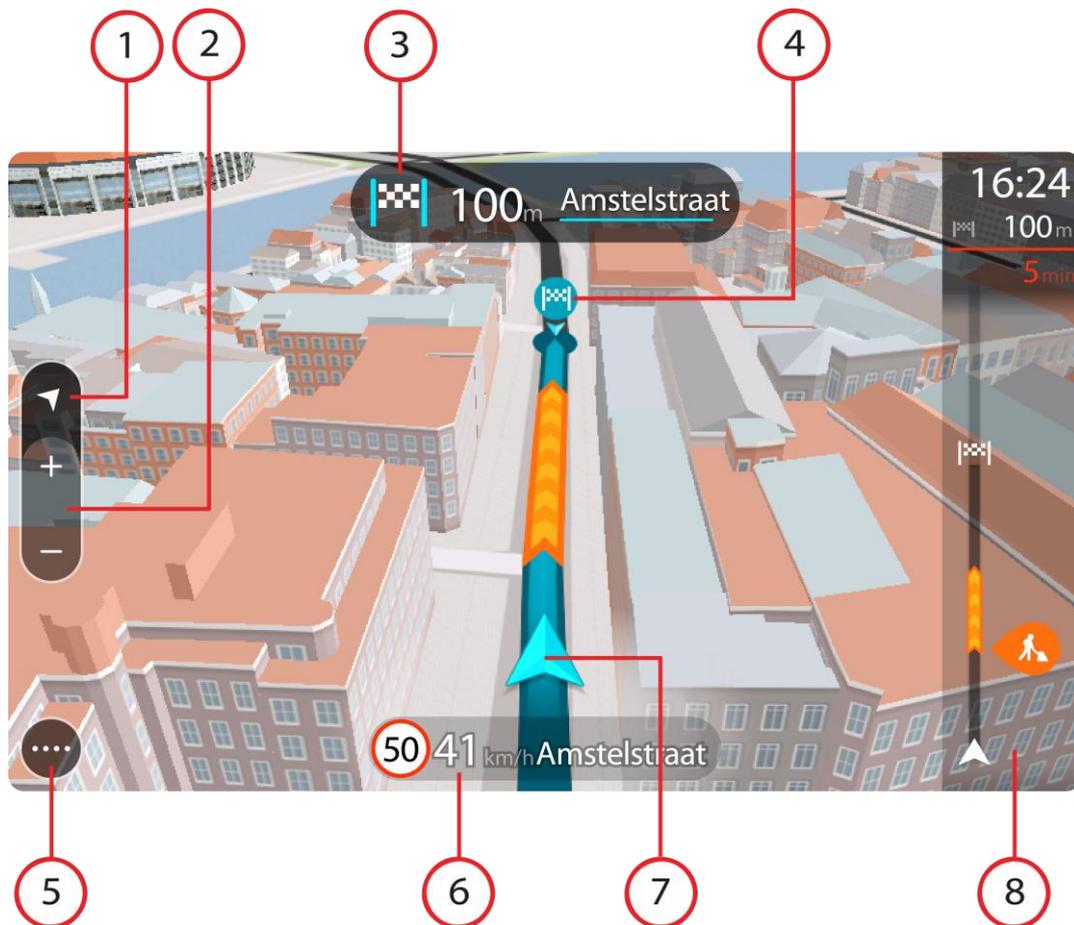
The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

**Note:** 3D buildings in guidance view are not available on all devices.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the [2D and 3D default settings](#).

**Tip:** When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the [map view](#) and use the interactive features.

When your Rider starts after sleeping and you have a route planned, you are shown the guidance view with your current location.



1. Switch view button. Select the switch view button to change between the map view and the guidance view.
2. Zoom buttons. Select the zoom buttons to zoom in and out.

**Tip:** On some devices you can also [pinch](#) to zoom in and out.

3. Instruction panel. This panel shows the following information:
  - The direction of your next turn.
  - The distance to your next turn.
  - The name of the next road on your route.
  - [Lane guidance](#) at some junctions.
4. Route symbols. Symbols are used on your route to show your starting location, your [stops](#), and your destination.
5. Main Menu button. Select the button to show the [Main Menu](#).
6. Speed panel. This panel shows the following information:
  - The speed limit at your location.
  - Your current speed. If you drive more than 5 km/h or 3 mph over the speed limit the speed panel turns red. If you drive less than 5 km/h or 3 mph over the speed limit the speed panel turns orange.
  - The name of the street you are driving on.
7. Current location. This symbol shows your current location. Select the symbol or the speed panel to open the [quick menu](#).

**Note:** If your Rider cannot find your location using GPS or other methods, the symbol appears grey.

8. Route bar. The [route bar](#) is shown when you have planned a route.

**Important:** To see a wider route bar showing additional route information, change the setting for [Route Information](#).

## The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

**Important:** To see a wider route bar showing additional route information, change the setting for [Route Information](#).

**Note:** The [distance ahead shown by the route bar](#) depends on the overall length of your route.



The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

If you have [stops](#) on your route, select this panel to change between information about the next stop and your final destination.

You can [choose the information you see](#) on the arrival information panel.

**Traffic status** - if your Rider isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two [stops](#) on your route.

**Tip:** To quickly remove a stop, select it in the route bar and use the menu.

- [Petrol stations](#) that are directly on your route.
- [TomTom Traffic](#) including heavy rain or snow.
- TomTom [Speed Cameras](#) and [Danger Zones](#).
- Rest stops directly on your route.

You can [choose the information you see](#) on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you switch the setting on.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

## Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 50 km (31 miles), only the next 50 km (31 miles) is shown. The destination icon is not shown.

**Tip:** You can scroll the route bar to see your whole route.

- For remaining distances between 10 km (6 miles) and 50 km (31 miles), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 10 km (6 miles) the complete distance is shown. The destination icon moves down towards the chevron symbol as you get nearer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 50 km on the route bar is split into 34 km (21 miles) at the top and 16 km (9 miles) at the bottom.
- A remaining distance of 10 km on the route bar is split into 6.6 km (4 miles) at the top and 3.3 km (2 miles) at the bottom.

The route bar is constantly updated as you drive.

## The quick menu

To open the quick menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- [Mark a location](#)
- [Report a new speed camera](#)
- [Change a speed limit](#)
- [Avoid a blocked road](#)
- See your current location or your latitude/longitude if not on a named road.

## Other buttons

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the [navigation buttons](#):



Select this button to open the [Settings Menu](#).

---



Select this button to open the Help Menu. The Help Menu contains help for using Voice control if supported by your device, together with other information about your Rider, for example, map version, device serial number and legal information.



Select this button to return to the previous screen.



Select this button to return to the [map view](#) or [guidance view](#).



This symbol shows the status of the Bluetooth connection when you use a smartphone to [connect to TomTom services](#).



This symbol shows the power level of the battery in your Rider.



This symbol shows that your Rider is connected to [TomTom services](#).



This symbol shows that your Rider is not connected to [TomTom services](#).



Select this button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds.

**Tip:** You can select the types of instructions you want to hear. Select [Voices](#) in the Settings Menu and select the instructions you want to hear.



Select this button to switch on voice instructions.



Select this button to reduce the brightness of the screen and display the map in darker colours.

When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed.

**Tip:** Your device automatically switches between day and night colours depending on the time of day. To switch off this feature, select Appearance in the Settings menu and switch off **Switch to night colours when dark**.



Select this button to increase the brightness of the screen and display the map in brighter colours.

---

## Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are switched off, the volume control will still change the volume of the warnings.



## Using gestures

You use gestures to control your Rider.

This Reference Guide explains which gestures to use throughout the guide but here is a complete list of all the gestures you can use.

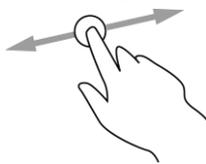
### Double tap



Touch one finger on the screen twice in rapid succession.

Example of when to use this: Zooming in on the map.

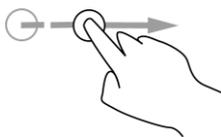
### Drag



Put one finger on the screen and move it across the screen.

Example of when to use this: Scrolling around in the map.

### Flick



Flick the tip of a single finger across the screen.

Example of when to use this: Scrolling a big distance on the map.

**Tip:** Flick isn't available on all devices.

### Press and hold



Put one finger on the screen for more than 0.5 second.

Example of when to use this: Opening the pop-up menu for a place on the map.

### Pinch to zoom



Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

Example of when to use this: Zooming in and out on the map.

**Tip:** Pinch to zoom isn't available on all devices. If pinch to zoom isn't available on your Rider, use the zoom buttons to zoom in and out.

## Tap or select



Tap a single finger on the screen.

Example of when to use this: Selecting an item in the Main Menu.

**Tip:** To open a pop-up menu for an item on the map, select and hold the item until the menu opens.

# Traffic

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## About TomTom Traffic

TomTom Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to [tomtom.com/services](https://tomtom.com/services).

In combination with IQ Routes, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions and the weather.

Your TomTom Rider regularly receives information about the changing traffic conditions. If traffic jams, heavy rain, snow or other incidents are found on your current route, your Rider will offer to replan your route to try and avoid any delays.

To get TomTom services on your Rider, you must be [connected to TomTom services](#) and logged in to a [MyTomTom account](#).

**Note:** TomTom services are not available on all devices.

**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](https://tomtom.com/services).

## The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

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**Important:** To see a wider route bar showing additional route information, change the setting for [Route Information](#).

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**Note:** The [distance ahead shown by the route bar](#) depends on the overall length of your route.



The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

If you have [stops](#) on your route, select this panel to change between information about the next stop and your final destination.

You can [choose the information you see](#) on the arrival information panel.

**Traffic status** - if your Rider isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two [stops](#) on your route.

**Tip:** To quickly remove a stop, select it in the route bar and use the menu.

- [Petrol stations](#) that are directly on your route.
- [TomTom Traffic](#) including heavy rain or snow.
- TomTom [Speed Cameras](#) and [Danger Zones](#).
- Rest stops directly on your route.

You can [choose the information you see](#) on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you switch the setting on.

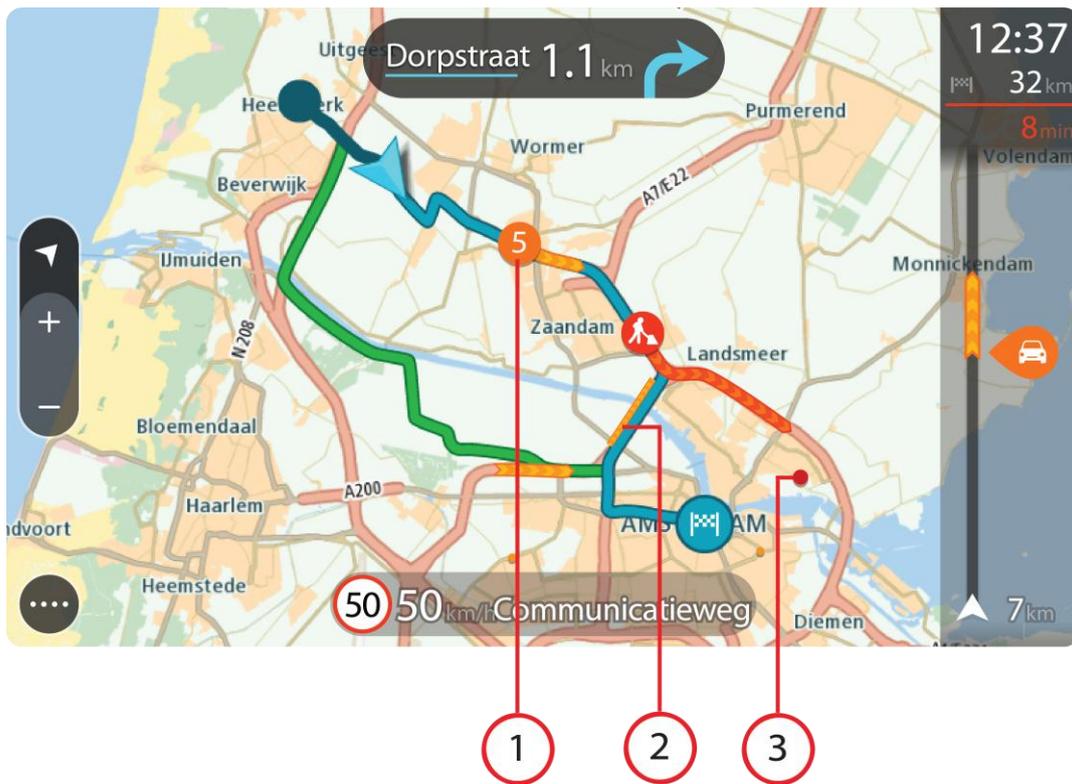
**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

## Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap the highest priority incident is shown - for example, a road closure is higher priority than road works or a closed lane.

**Tip:** Select an incident on the map to see more detailed information.



1. Traffic incident that affects your route in your direction of travel.  
A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.  
The colour of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.  
For a complete list of incident types, see [Traffic incidents](#).

**Tip:** You see weather symbols on the map if there is bad weather such as heavy rain or snow.

2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

### Looking at traffic on your route

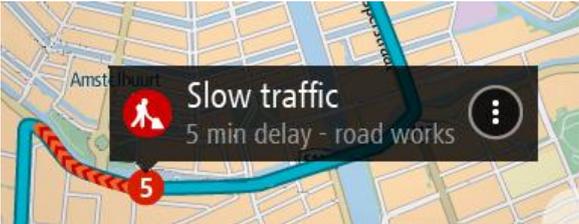
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map.

The [route bar](#) tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route.

**Note:** If your Rider isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and a pop-up opens showing detailed information about the traffic incident.



The information shown includes:

- The type of traffic incident - general, accident, road works, lane closure or weather such as heavy rain or snow.
- The severity of the incident - slow traffic, queuing traffic or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see [Traffic incidents](#).

Select the back button to go back to the guidance view.

### Traffic incidents

Traffic incidents and warnings are shown in the map view and in the route bar. Symbols shown in a circle are traffic incidents. Checks are done to see if a faster route is available and your route is [replanned](#) to avoid traffic incidents.

Traffic incident symbols:

	Wind
	Rain
	Fog
	Snow
	Ice
	Stationary traffic
	Queuing traffic
	Slow traffic
	Unknown accident



Unknown incident



Roadworks



Lane closure



Road closure

## Advanced Lane Guidance

**Note:** Lane guidance is not available for all junctions or in all countries.

Advanced Lane Guidance helps you prepare for motorway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen and in the instruction panel.



**Tip:** To close the lane image, select anywhere on the screen or press the back button.

To turn lane images off, select the **Settings** button in the Main Menu, then select **Appearance**. Switch off the **Show previews of motorway exits** setting.

## Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning between 08.00 - 09.00 and in the afternoon between 15.00 - 16.00. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

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**Important:** The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

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# Using Quick Search

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## About search

You use search to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, 123 Oxford Street, London.
- A partial address, for example, Oxford st Lon.
- A type of place, for example, petrol station or restaurant.
- A place by name, for example, Starbucks.
- A postcode, for example, W1D 1LL for Oxford Street, London.
- A city to navigate to a city centre, for example, London.
- A POI (Point of Interest) near your current location, for example, restaurant near me.
- A mapcode, for example, WH6SL.TR10
- Latitude and longitude coordinates, for example, N 51° 30'31" W 0° 08'34".

**Tip:** To search for a specific street in the United Kingdom or the Netherlands, type in a postcode, then leave a space and then type in the house number. For example, "1017CT 35". For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

## Planning a route to a POI using search

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select Search.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

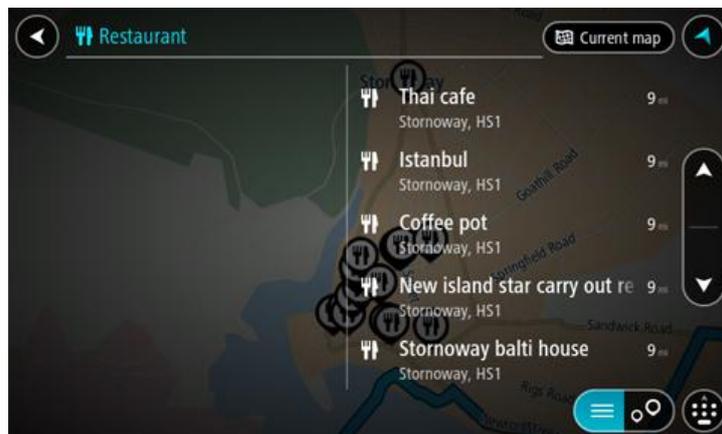
**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

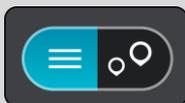
**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.



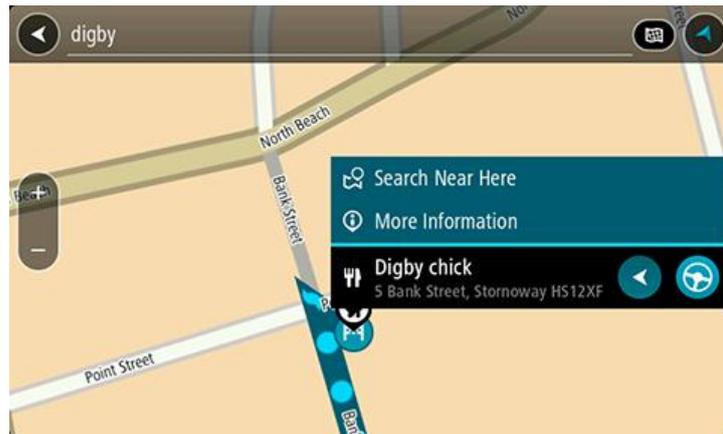
**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map.

- To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

- To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using online search

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

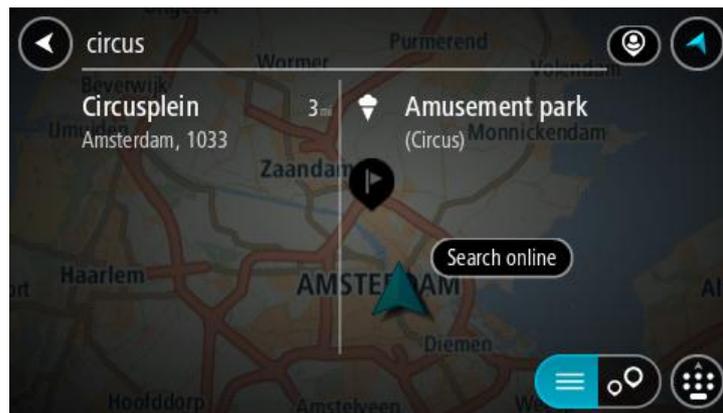
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**Note:** Searching online is only available on connected devices. To search online on your Rider, you must be [connected to TomTom services](#).

If you did a [POI search](#) but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

- [Search for a POI](#) using Search in the Main Menu.

The search results are shown in two columns.



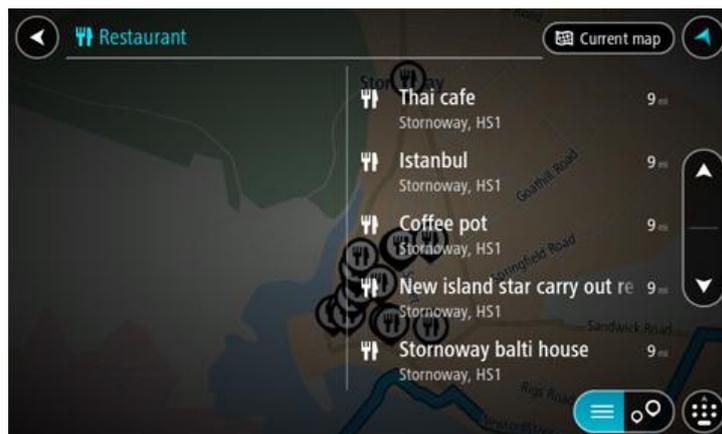
2. Select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

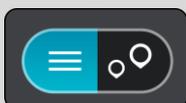
**Note:** When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



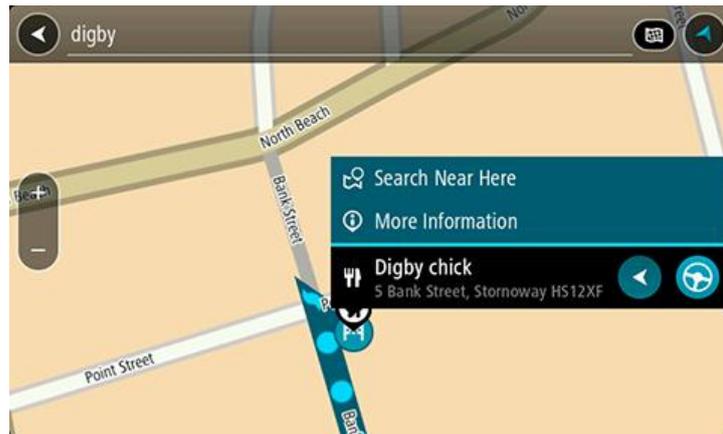
**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.  
The location is shown on the map.

- To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

- To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Entering search terms

Select **Search** in the [Main menu](#) to start searching for addresses and POIs. The search screen opens showing the keyboard and the following buttons:



1. **Back button.**

Select this button to go back to the previous screen.

2. **Search input box.**

Enter your search term here. As you type, matching addresses and POIs are shown.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

**Tip:** To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Type of search.**

By default, the whole of the current map is searched. Once you have used search, the last search type you selected is used. Select this button to change the type of search to any of the following:



**Whole map**

Select this option to search the whole of your current map with no limit to the search radius. Your current location is the centre of the search. The results are ranked by exact match.



**Near me**

Select this option to search with your current GPS location as the search centre. The results are ranked by distance.



**In town or city**

Select this option to use a town or city as the centre for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.



**Along route**

When a route has been planned, you can select this option to search along your route for a specific type of location, for example, petrol stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.



**Near destination**

When a route has been planned, you can select this option to use your destination as the centre for your search.



**Latitude Longitude**

Select this option to enter a pair of latitude longitude coordinates.

4. **View button.**

Select this button to return to the [map view](#) or [guidance view](#).

5. **123?! button.**

Select this button to use numbers and symbols on your keyboard. Select the =\< button to toggle between the numbers and more symbols. Select the ABC button to go back to the general keyboard.

6. **Keyboard layout button.**

Select this button to change your keyboard layout to another language. You can choose up to four layouts from the list. If you have more than one layout selected, selecting the keyboard layout button opens a pop-up so you can quickly swap between your selected keyboard layouts. [Press and hold](#) this button to go directly to the list of all the layouts.

7. **List/map button.**

Select this button to switch between showing the results in a list or showing the results on the map.

## 8. Show/hide keyboard.

Select this button to show or hide the keyboard.

**Tip:** Select the **Shift** key once to make the next letter you type upper case. [Double tap](#) the **Shift** key to use Caps-Lock where all the letters you type are upper case. Select the **Shift** key once to quit Caps-Lock.

**Tip:** To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

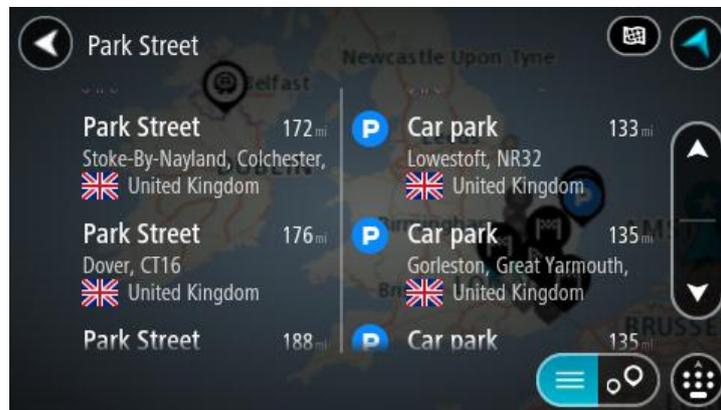
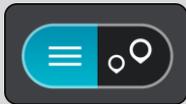
## Working with search results

Your search results are shown in two columns.

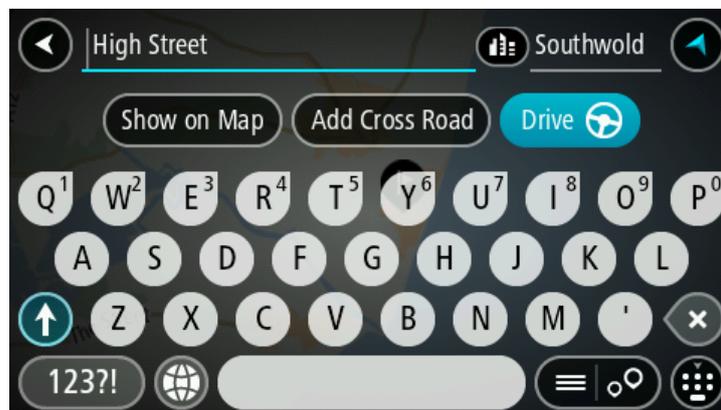
Address and city matches are shown in the left-hand column, and POIs, types of POIs and Places are shown in the right-hand column.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

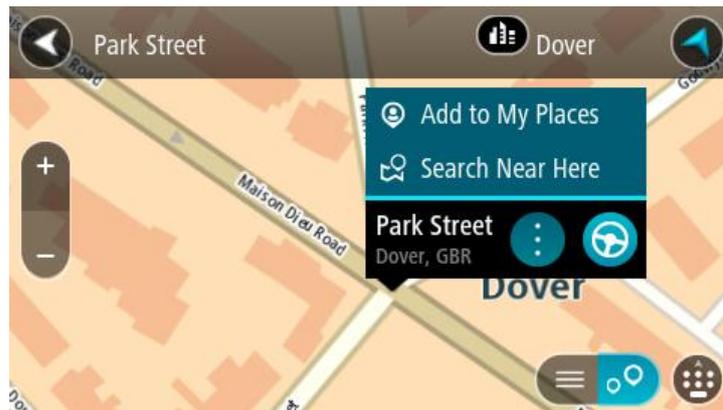
**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.



If you show the result on the map, you can use the pop-up menu to [adding a location from My Places](#) or search near this location. If a route is already planned, you can add the location to your current route.



**Note:** The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

## About postcodes

When searching using a postcode, your results depend on the type of postcode used in the country that you are searching in.

The following types of postcodes are used:

- Postcodes that navigate you to a street or part of a street.
- Postcodes that navigate you to an area comprising, for example, a single town, several villages in a rural area or a district in a large city.

### Postcodes for streets

Countries such as the Netherlands and the United Kingdom use this type of postcode. When you search using this type of postcode, enter the postcode, then leave a space and then optionally enter the house number. For example, "1017CT 35". Your device then plans a route to a specific house or building on a specific street.

### Postcodes for areas

Countries such as Germany, France and Belgium use this type of postcode. If you search using a postcode for an area, your results include all the streets in a city district, the whole town, or the villages within that postcode.

You may get results from multiple countries if you enter a postcode for an area.

**Note:** If you search using a postcode for an area, you will not get a specific address in your results.

This type of postcode is still very useful in reducing the number of search results. For example, a search for Neustadt in Germany returns a long list of possible results. Adding a space followed by the postcode for an area narrows the results down to the Neustadt that you are looking for.

As another example, if you want to search in a city, enter a postcode for an area and select the city centre you are searching for from the results.

## About mapcodes

In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognise, remember and communicate. They are precise to a few metres, which is good enough for every-day use.

Go to [mapcode.com](http://mapcode.com) for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can choose a location that you want to associate with your address, for example, the main entrance or the entrance to a car park.

### List of POI type icons

#### Legal and financial services

- |   |                        |   |                       |
|---|------------------------|---|-----------------------|
|  | Court house            |  | Cash dispenser        |
|  | Legal - Solicitors     |  | Financial institution |
|  | Legal - other services |   |                       |

#### Food services

- |   |                   |   |                      |
|---|-------------------|---|----------------------|
|  | Convenience store |  | Fast food restaurant |
|  | Restaurant        |  | Chinese restaurant   |

#### Accommodation

- |   |                |   |                     |
|---|----------------|---|---------------------|
|  | Hotel or motel |  | Luxury hotel        |
|  | Camping ground |  | Economy chain hotel |

#### Emergency services

- |   |                        |   |              |
|---|------------------------|---|--------------|
|  | Hospital or polyclinic |  | Dentist      |
|  | Police station         |  | Veterinarian |
|  | Doctor                 |  | Fire station |

### Car-related services



Outside parking



Petrol station



Parking garage



Car wash



Car dealer



Vehicle inspection centre



Rental car facility



Electrical car charging point(s)



Rental car parking



Car repair facility

### Other services



Embassy



Pet services



Government office



Telecommunication



Company



Community service



Post office



Pharmacy



Shopping centre



Beauty services



Tourist information office



Shop

### Education



College or university



School



Library



Convention centre

### Leisure



Casino



Winery



Theatre



Tourist attraction



Cinema



Zoo



Concert hall



Amusement park



Museum



Exhibition centre



Opera



Cultural centre



Nightlife



Leisure centre

**Sport**



Playing field



Swimming pool



Mountain peak



Water sports



Beach



Tennis court



Park or recreation area



Ice skating rink



Yacht basin or marina



Sports centre



Stadium



Golf course

**Religion**



Church



Place of worship

## Travel



Railway station



Airport



Ferry terminal



Border crossing



Bus station



Toll gate



Rest area



City centre



Mountain pass



Scenic or panoramic view



Postcode

Note: Not used in all countries.



Residential area



Petrol station



Electrical car charging stations



Truck stop

# Planning a route

## Planning a route to an address using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select Search.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for an address, town, city, postcode or [mapcode](#).

**Tip:** To search for a specific street in the United Kingdom or the Netherlands, type in a post-code, then leave a space and then type in the house number. For example, "1017CT 35". For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

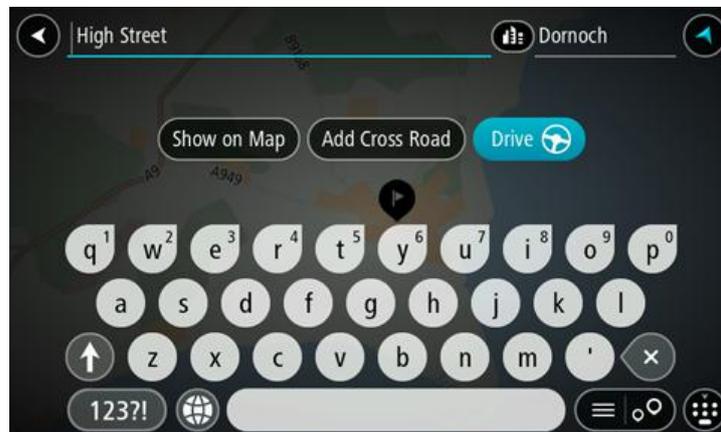
- As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

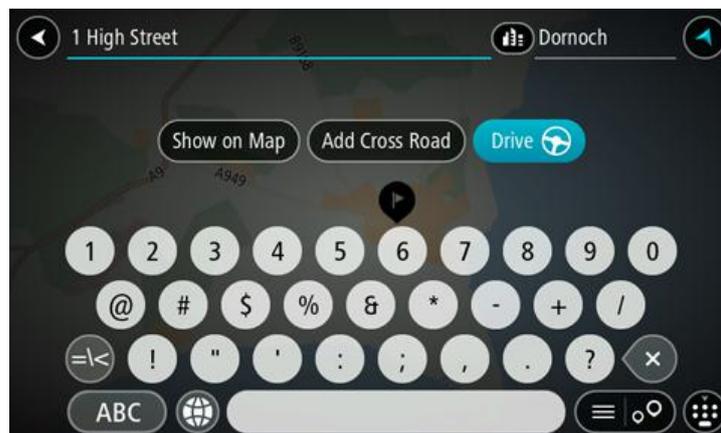
**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



- Select an address suggestion.



- Enter the house number if you have one and haven't entered it already.



**Tip:** If you enter a house number that is not found, then the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, or you can select Drive to drive to the nearest house number.

- Select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a city centre

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city centre using search, do the following:

1. Select the Main Menu button to open the Main Menu.

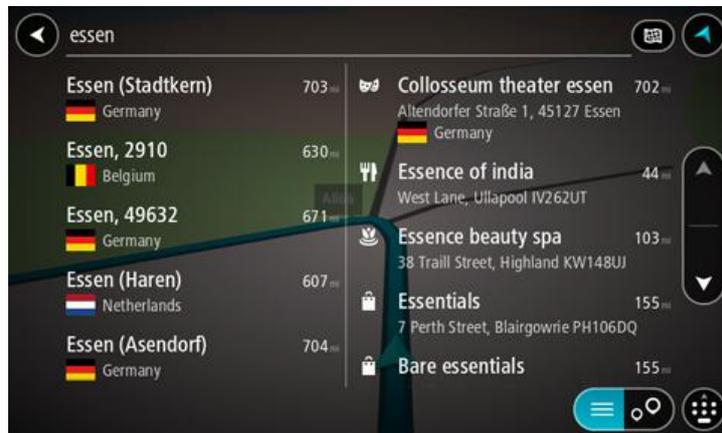


2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.



You can search for a town, city, or postcode.

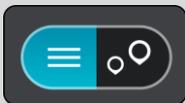
**Tip:** To search for a specific city you can use the city's postcode or the country. For example, searching for Essen will return many results. If you search for Essen 2910 or Essen Belgium then that city will be at the top of the results. You can then search in the city.

**Tip:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:

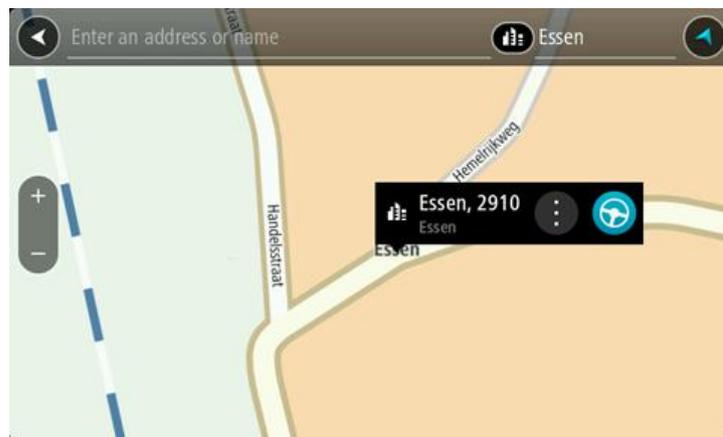


5. Select the city in the left-hand column.

The city name is shown in the right side of the search input box, and the city centre POI is shown below in the right-hand column.



6. Select the city centre POI.  
The city centre location is shown on the map.



7. Select **Drive**.  
A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

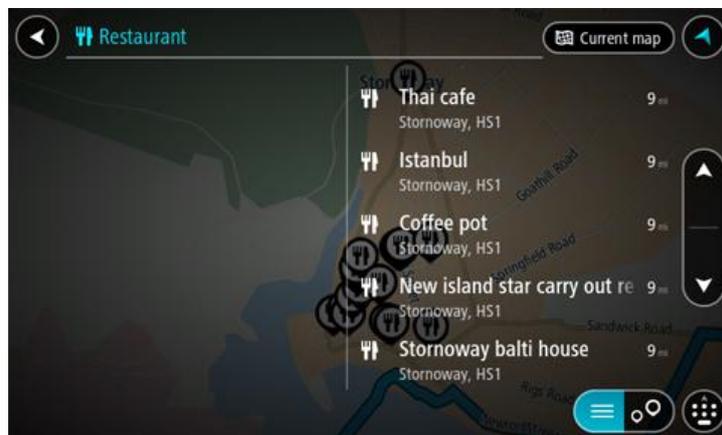
**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

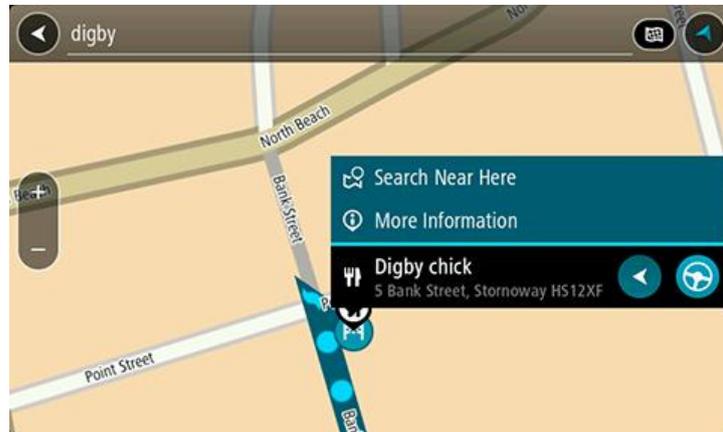


**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map.
6. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

7. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using online search

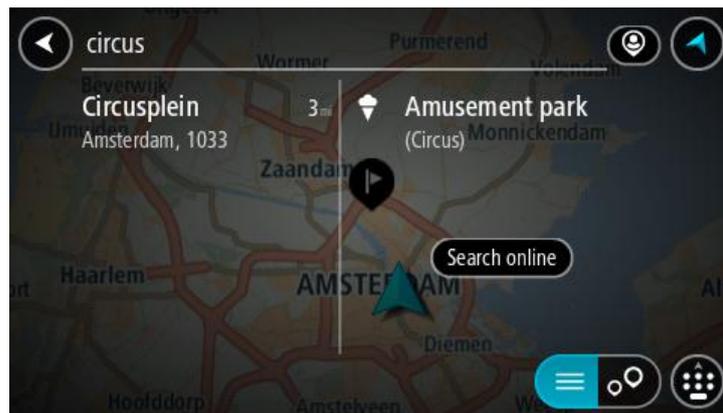
**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

**Note:** Searching online is only available on connected devices. To search online on your Rider, you must be [connected to TomTom services](#).

If you did a [POI search](#) but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

1. [Search for a POI](#) using Search in the Main Menu.

The search results are shown in two columns.



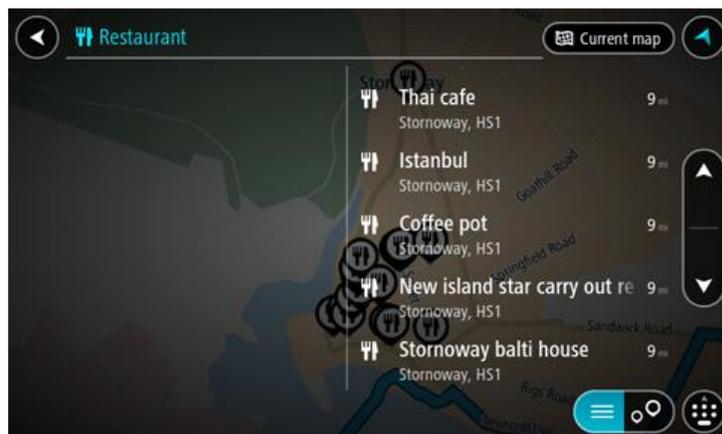
2. Select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

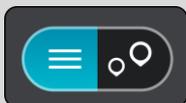
**Note:** When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



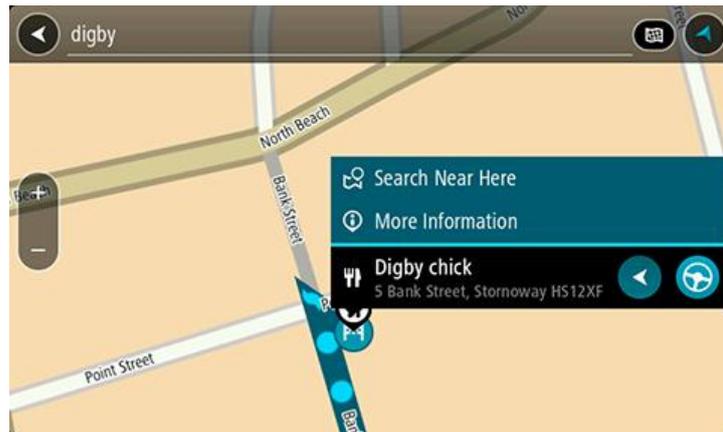
**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.  
The location is shown on the map.

- To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

- To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using the map

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

To plan a route using the map, do the following:

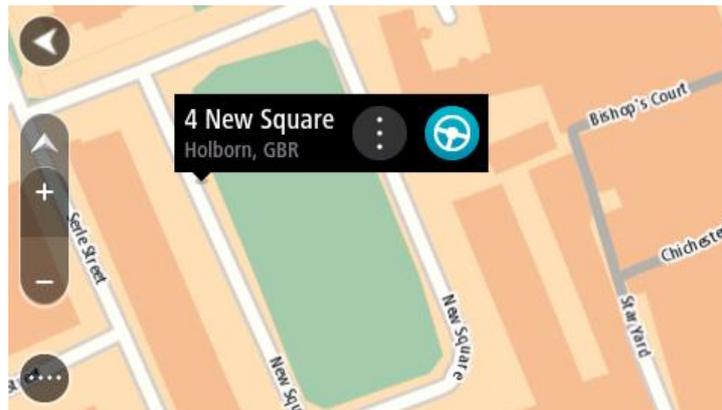
- [Move the map](#) and zoom in until you can see the destination that you want to navigate to.

**Tip:** You can also select a map symbol to open the pop-up menu, then select the drive button to plan a route to that location.



2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.



3. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can use the location you selected in other ways, such as adding it to [My Places](#), by selecting the pop-up menu button.



**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using My Places

To navigate to one of [My Places](#) from your current location, do the following:

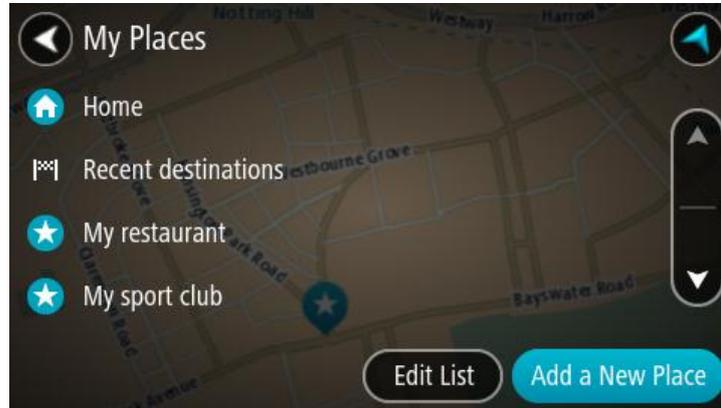
1. Select the Main Menu button to open the Main Menu.



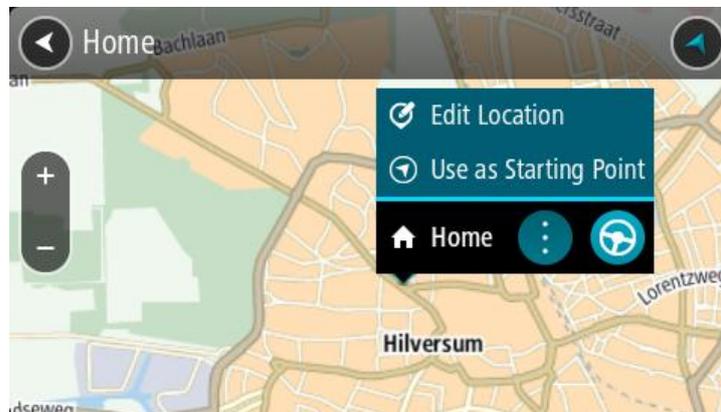
2. Select **My Places**.



A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.  
Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this Place, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using coordinates

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Select the type of search button to the right of the search box.



4. Select **Latitude Longitude**.

5. Type in your pair of coordinates. You can enter any of these coordinate types:

- Decimal values, for example:  
N 51.51000 W 0.13454  
51.51000 -0.13454

**Tip:** For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.

- Degrees, minutes and seconds, for example:  
N 51° 30'31" W 0° 08'34"
- GPS standard coordinates, for example:  
N 51 30.525 W 0 08.569

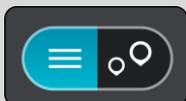
**Note:** The bar below the coordinates goes red if you enter coordinates that are not recognised by your Rider.

6. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



7. Select a suggestion for your destination.

The location is shown on the map.

8. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using a mapcode

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

To plan a route using a mapcode, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:

- International, for example, WH6SL.TR10.
- Country-specific, for example, GBR 8MH.51.
- Alternative country-specific, for example, GBR 28.Y6VH or GBR LDGZ.VXR.

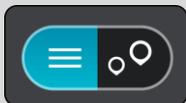
**Tip:** All the mapcodes in this example are for the same location - Edinburgh Castle in the UK. See [About mapcodes](#) for information on how to get a mapcode for a location.

4. As you type in the mapcode, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a suggestion for your destination.
6. Select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Finding an alternative route

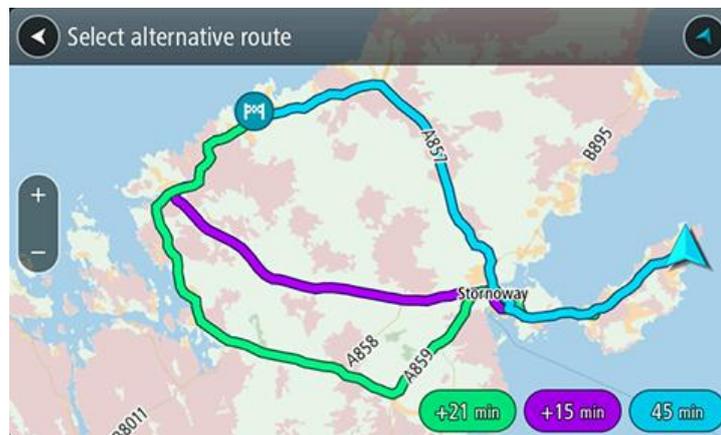
**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the [map view](#), select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon.

**Tip:** Information from the Lifetime [Traffic](#) service is used when calculating alternative routes. Any route that is 50% longer in time than the original route is not shown.



5. Select your chosen route by tapping on the time balloon.
6. Select **Let's go**.
7. Guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Note:** You can also find alternative routes by selecting **Current Route** in the main menu, followed by **Find Alternative**.

## Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your [My Routes](#) list.

To plan a route in advance, do the following:

1. Select the Main Menu button to open the Main Menu.



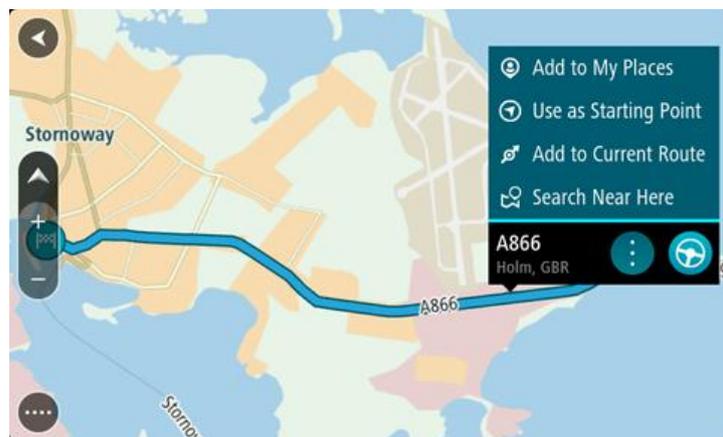
2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the location you want to use as a starting point.
4. Select an address or POI suggestion.
5. Select **Show on Map**.
6. Select the pop-up menu button.

A pop-up menu shows a list of options.



7. Select **Use as Starting Point**.
8. Repeat the search steps to choose your destination, and then select the drive button in the pop-up menu:



Your route is planned using your chosen starting point and destination. The estimated time of arrival is shown at the top of the route bar.

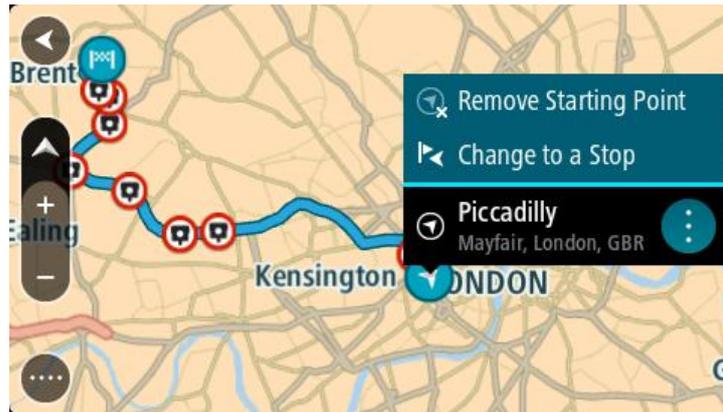
**Tip:** If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.

**Tip:** Stops, POIs, Places and the destination can all be selected as starting points using their pop-up menus.

### Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



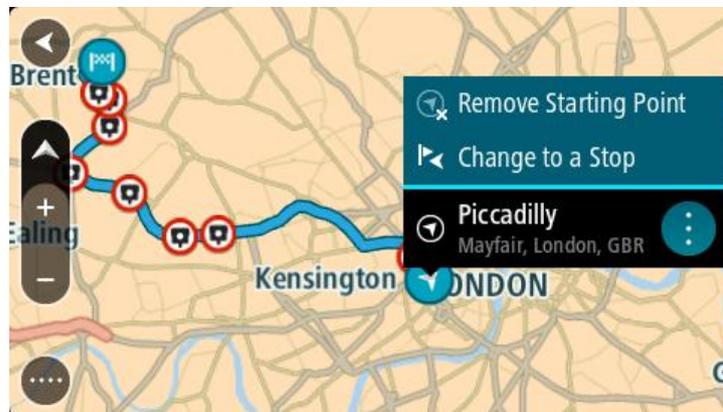
3. Select **Remove Starting Point**.

Your route is replanned with your current location as the starting point.

### Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Change to a Stop**.

Your route is replanned with the starting point changed into a stop.

### Finding a car park

To find a car park, do the following:

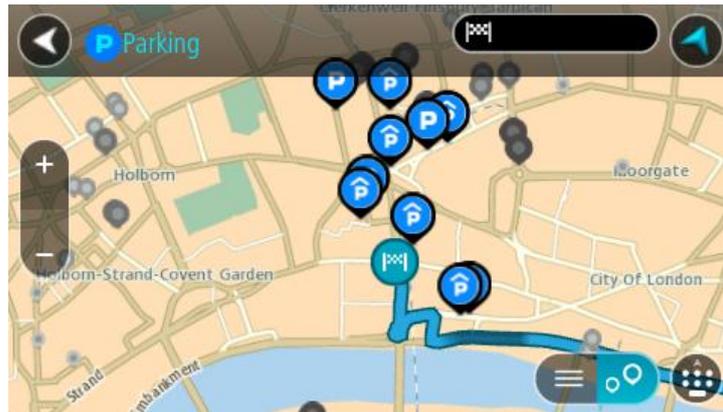
1. Select the Main Menu button to open the Main Menu.



2. Select **Parking**.

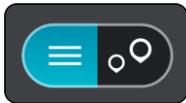


The map opens showing the locations of car parks.



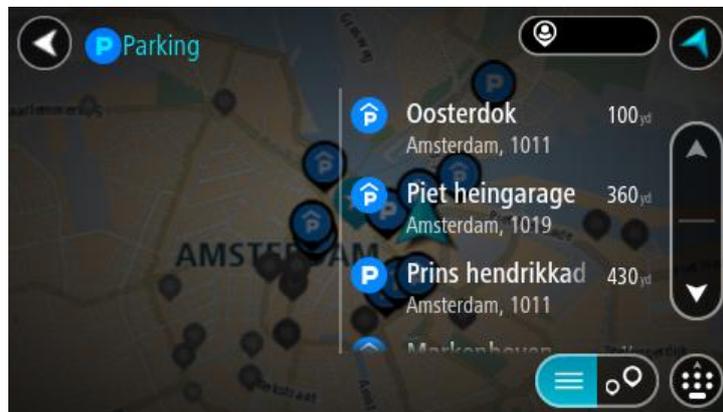
If a route is planned, the map shows car parks near your destination. If a route isn't planned, the map shows car parks near your current location.

You can change the screen to show a list of car parks by pressing this button:

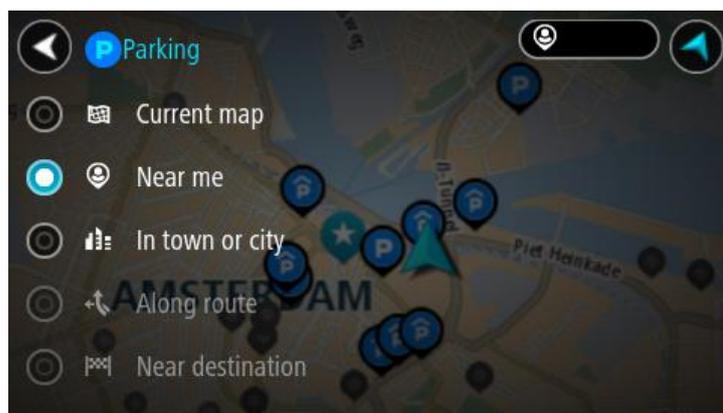


You can select a car park from the list to locate it on the map.

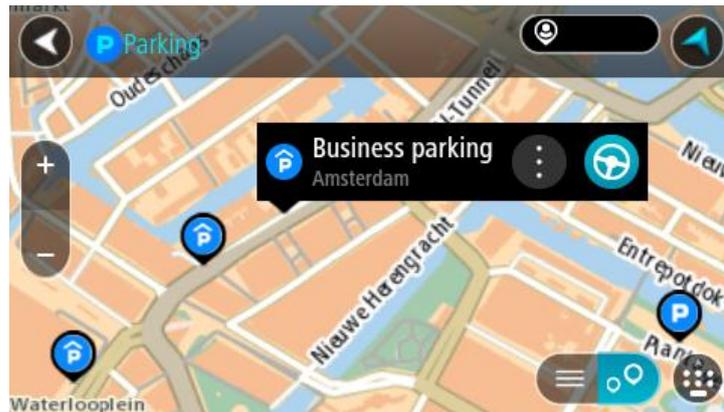
**Tip:** You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the [search](#) is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a car park from the map or the list.  
A pop-up menu opens on the map showing the name of the car park.



4. To plan a route to your chosen car park, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can add a car park as a stop on your route by using the pop-up menu.

## Finding a petrol station

To find a petrol station, do the following:

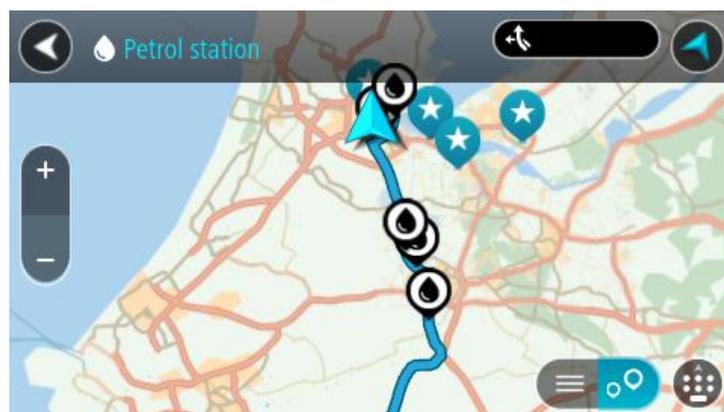
1. Select the Main Menu button to open the Main Menu.



2. Select **Petrol Station**.

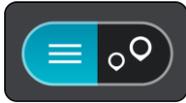


The map opens showing the locations of petrol stations.



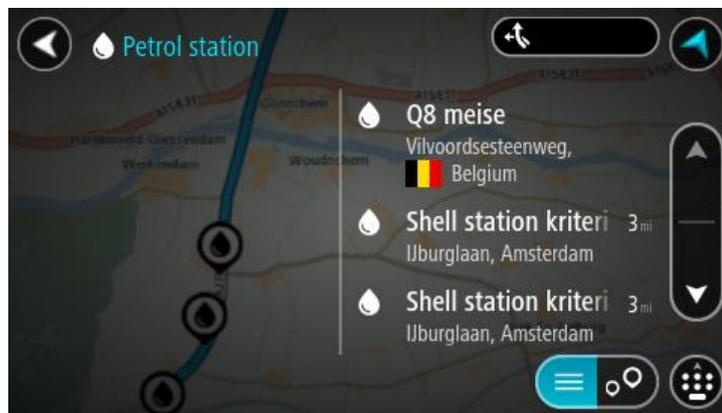
If a route is planned, the map shows petrol stations along your route. If a route isn't planned, the map shows petrol stations near your current location.

You can change the screen to show a list of petrol stations by pressing this button:

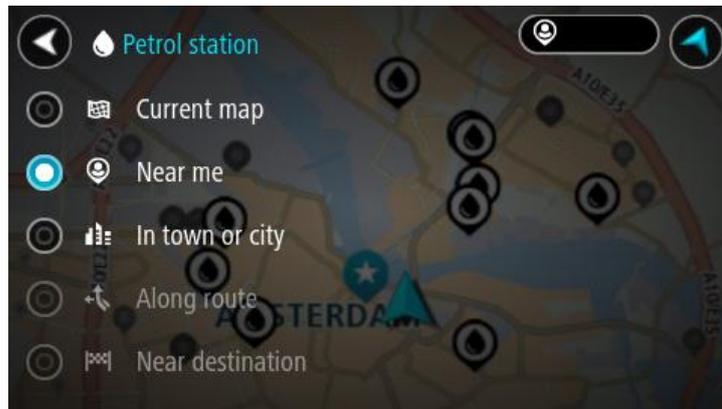


You can select a petrol station from the list to locate it on the map.

**Tip:** You can scroll down the list of results using the scroll bar on the right side of the screen.

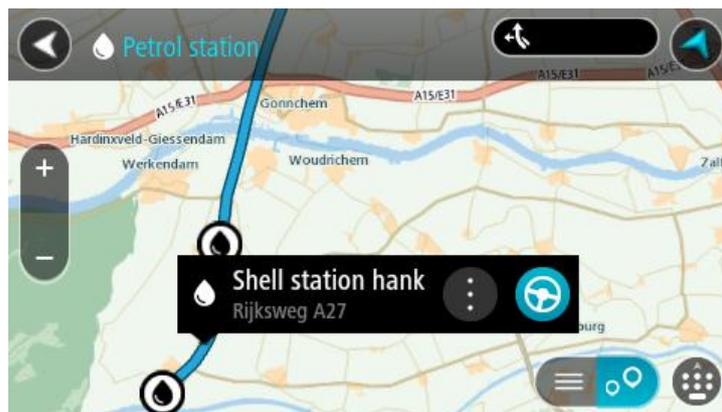


If you want to change how the [search](#) is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a petrol station from the map or the list.

A pop-up menu opens on the map showing the name of the petrol station.



4. To plan a route to your chosen petrol station, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can add a petrol station as a stop on your route by using the pop-up menu. A petrol station that is a stop on your route has a blue icon.

# Changing your route

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## The Current Route Menu

When you have planned a route or track, select the **Current Route** button in the Main Menu to open the Current Route Menu.

The following buttons are available in the menu:

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### Clear Route or Track



Select this button to clear the currently planned route or track. The Current Route Menu closes and you return to the [map view](#).

---

### Find Alternative



You see this button when you have planned a route. Select this button to show up to three [alternative routes](#) on the [map view](#).

---

### Avoid Blocked Road



Select this button to [avoid an unexpected obstacle](#) that is blocking the road on your route.

---

### Avoid Toll Roads and More



Select this button to avoid some [types of route features](#) that are on your currently planned route. These include ferries, toll roads and unpaved roads.

---

### Show Instructions



Select this button to see a list of turn-by-turn text instructions for your planned route.

The instructions include the following:

- The street name.
- Up to two road numbers shown in road shields whenever available.
- An instruction arrow.
- An instruction description.
- The distance between two consecutive instructions.
- Exit number.

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### Add Stop to Route



Select this button to add a stop to your currently planned route. You can also [add a stop to your route directly from the map](#).

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**Add to My Routes**

If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your [My Routes](#) list.

---

**Save Changes to Route**

If you make a change to a [My Route](#), you see this button. Select this button to save the changes.

---

**Change Route Type**

Select this button to change the [type of route](#) used to plan your route. Your route will be recalculated using the new route type.

---

**Reorder Stops**

Select this button to see the lists of stops for your current route. You can then [change the order of the stops on your route](#).

For a route without stops, you can also select this button to reverse your route.

---

**Drive to Route or Track**

Select this button to plan a route from your current location to the starting point of a [My Route](#). The starting point is converted to a stop.

---

**Play Route or Track Preview**

Select this button to watch a preview of your planned route or track.

---

**Stop Route Preview**

Select this button to stop the preview of your planned route.

---

## Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the [guidance view](#), select the current location symbol or the speed panel.

**Tip:** The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

A new route is found that avoids the blocked road. You may get shown up to two alternatives depending on the road network between you and your destination.

The new route is shown on the map view with the difference in travel time in a balloon.

**Note:** It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.
4. Select **Let's go**.  
Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

## Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid Motorways** - this type of route avoids all motorways.
- **Walking Route** - this type of route is optimised for walking.
- **Bicycle Route** - this type of route is optimised for bicycles.

You can set the default route type in the [Settings](#) Menu.

## Route features

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

**Note:** Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In [Route Planning](#) in the Settings Menu, you can set how each route feature is handled when a new route is planned.

## Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.  
The map view is shown.
3. To select a stop, do one of the following steps:
  - Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add to Current Route**.



- Select **Search** and search for a location. When you have found a location, select the **Add Stop to Route** button.

Your route is recalculated to include your stop.

### Adding a stop to your route using the map

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.
3. Select the pop-up menu button.
4. Select **Use in Route**.
5. Select **Add to Current Route**.



Your route is recalculated to include your stop.

### Deleting a stop from your route

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. In the [route bar](#), press the stop you want to delete.  
The map zooms in to the stop and shows a pop-up menu.

**Tip:** If you select the wrong stop press the back button to return to the map.

3. Select **Delete This Stop**.  
The stop is deleted and your route is recalculated.

### Reordering stops on a route

1. In the Main Menu, select **Current Route**.
2. Select **Reorder Stops**.  
The map view is shown with the route cleared. The starting point, destination and all the stops are shown.
3. Select the stops one by one in the order you wish to drive them.  
The symbols change to a flag as you select each stop. The last stop you select becomes your destination.  
Your route is recalculated with the stops in the changed order.

# My Routes

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## About My Routes

My Routes provides an easy way to create saved routes with optional stops, sometimes known as an itinerary. You can use My Routes to save, retrieve and edit routes.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on holiday** - You are going on holiday and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

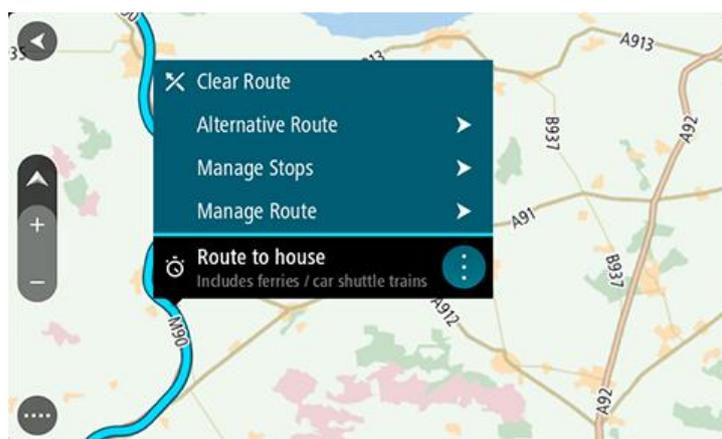
You can add the route that you have planned on the map to your My Routes list by selecting it.

## Saving a route

1. Plan a route using the steps described in [Planning a route](#).

**Tip:** If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.



4. Select **Manage Route**.
5. Select **Add to My Routes**.  
The name of the route is shown in the edit screen.
6. Edit the name of the route so that you can easily recognise it.
7. Select **Add** to save your route in the My Routes list.

**Tip:** You can also save a route using the **Add to My Routes** button in the Current Route menu.

## Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.  
The route is shown on the map view.



3. To navigate to the start of the saved route, select **Drive**.  
The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.



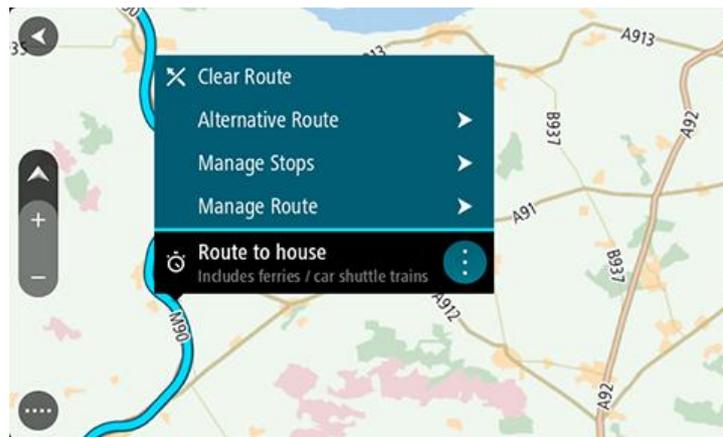
**Tip:** There are two other ways to navigate using a saved route:  
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.  
Alternatively, select **Drive to Route** in the Current Route menu.

## Adding a stop to a saved route using the map

**Note:** You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. Select the route.

3. Select the pop-menu button to open the menu.



4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

**Tip:** If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add Stop** button to add this location as a stop.  
Your route is recalculated to include your stop.

**Tip:** To update the saved route in your My Routes list with the changes, select the route on the map then select **Save Changes to Route** in the pop-up menu.

### Deleting a route from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

# My Places

---

## About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit, such as your office. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.
- **Marked locations** - You can mark a location and temporarily add it to My Places.

You can add a location to My Places directly in [My Places](#), by [selecting a location](#) from the map, by [searching for a location](#) or by [marking a location](#).

Your home location, marked locations and the locations that you have added appear in a list in My Places and are shown with a marker on the [map](#).



## Setting your home location

You can set your home location in the following ways:

### Setting your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Add Home**.
3. To select a home location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.



- Select the Search button and search for a location. Select a location to set as home. Select **Set home location**.

### Setting your home location using the map

1. In the [Map View](#), move the map and zoom in until you can see your home location.
2. Select the location by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

**Note:** "Home" must have a capital letter H.

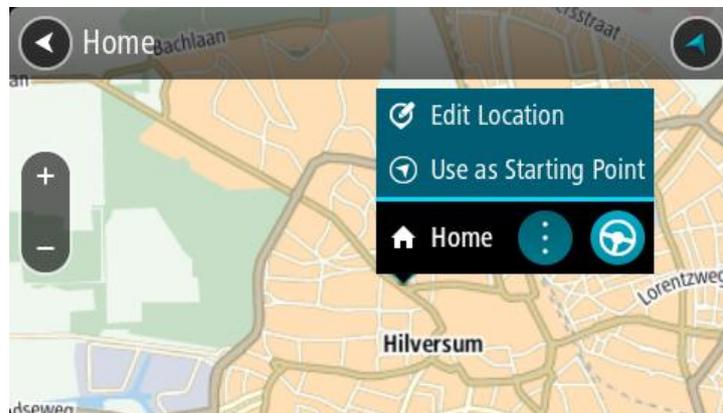
3. Select **Add**.  
Your home location is shown on the map.

### Changing your home location

You can change your home location in the following ways.

#### Changing your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.  
Your home location is shown on the map, with a pop-up menu.



3. Select **Edit Location**.
4. To select a new home location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
  - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

#### Changing your home location using the map

1. In the [Map View](#), move the map and zoom in until you can see your new home location.
2. Select the location by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

**Note:** "Home" must have a capital letter H.

3. Select **Add**.  
Your home location is changed to the new location.

## Adding a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
  - Search for a location. Select **Show on Map**, then select the add location symbol.

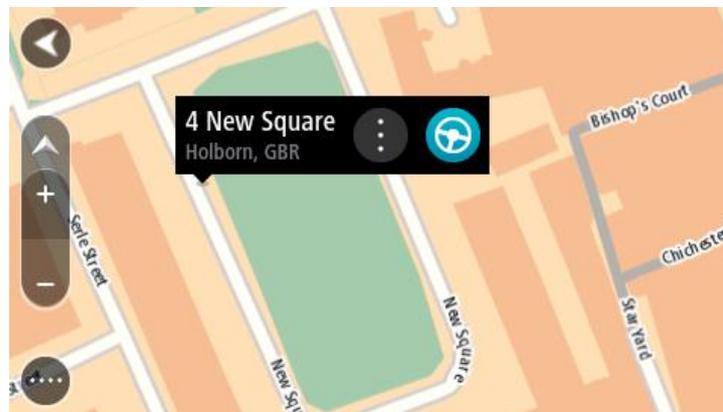


The name of the location appears in the edit screen.

4. Edit the name of the location so you can easily recognise it.
5. Select **Done** to save your location in the My Places list.

## Add a location to My Places from the map

1. [Move the map](#) and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.



3. Select the pop-up menu button.



4. Select **Add to My Places**.

The name of the location is shown in the edit screen.

5. Edit the name of the location so you can easily recognise it.
6. Select **Done** to save your location in the My Places list.

The location you added is shown with a marker on the [map](#).

## Adding a location to My Places using search

1. In the Main Menu, select **Search**.
2. Search for a location.
3. Select the location then select **Show on map**.
4. When the map view shows the location, select the pop-up menu button.



5. Select **Add to My Places**.

The name of the location appears in the edit screen.

6. Edit the name of the location so you can easily recognise it.
7. Select **Done** to save your location in the My Places list.

### Adding a location to My Places by marking

To mark a location and temporarily add it to My Places, do the following:

1. Make sure that your current location is the location you want to mark.
2. Select the current location symbol or the speed panel in the [guidance view](#) to open the quick menu.
3. Select **Mark Location**.
4. Once marked, the location is saved in My Places in the Marked Locations list.

If you want to permanently save a marked location, add it My Places by doing the following:

1. From the main menu, select **My Places**.
2. Select **Marked Locations** and choose your location from the list.  
Your location is shown on the map.
3. Select **Add to My Places** from the pop-up menu.  
The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognise it.
5. Select **Add**.

### Deleting a recent destination from My Places

1. In the Main Menu, select My Places.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

### Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

# Map Share

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## About Map Share

You can report map corrections using Map Share. These map corrections are then shared with other TomTom users when they receive a map update.

There are two ways to report a map correction:

- Select a location on the map and create the correction report immediately.
- Mark a location and create the correction report later.

To send your map correction reports to TomTom, you must connect your Rider to your computer and use [MyDrive](#).

All map corrections reported by TomTom users are verified by TomTom. These verified corrections are then sent back to your own Rider as part of the next map update.

**Tip:** If a road closure is reported using Map Share, the closure is verified and immediately shown by TomTom Traffic.

## Creating a map correction report

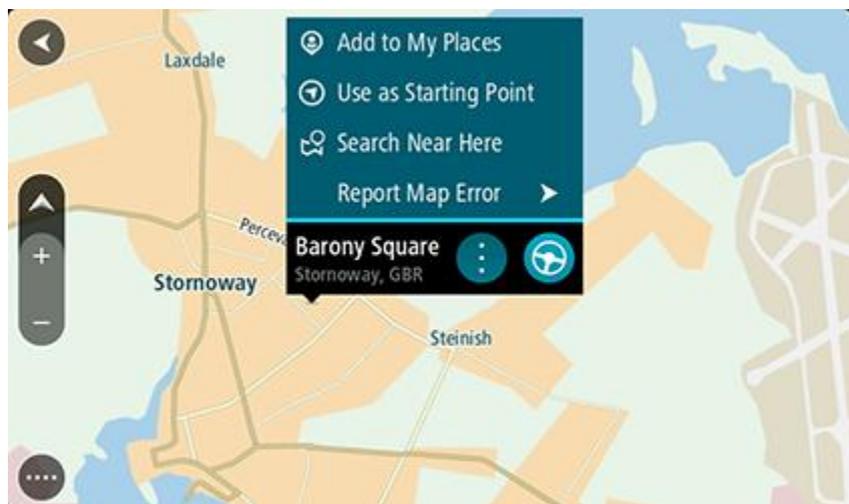
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**Important:** For safety reasons, do not enter the full details of a map correction while you are driving. You can always [mark the location](#) and create the report later.

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To create a map correction report, do the following:

1. Press and hold to select the location of the map correction on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.



4. Select the type of map correction you want to apply.

**Note:** If you want to report a map correction of a type not shown in the menu, use the [Map Share Reporter](#) at [tomtom.com](http://tomtom.com).



5. Follow the instructions for your chosen type of map correction.
6. Select **Report**.
7. Connect your Rider to [MyDrive](#) to send your map correction report to TomTom and receive map corrections from other TomTom users.

### Creating a map correction report from a marked location

If you see a map error while you are driving, you can mark the location so you can report the error later.

**Tip:** You can mark your current location even when you are driving.

**Important:** Do not report map errors while you are driving.

1. In the [map view](#) or the [guidance view](#), select the current location symbol or the speed panel. The Quick Menu opens.



2. Select **Mark Location**.  
The marked location is stored in My Places with the date and time you saved the location.
3. In the Main Menu, select **My Places**.
4. Open the **Marked locations** folder and select the marked location.  
The marked location is shown on the map.
5. Select **Report Map Error** from the pop-up menu.

6. Select the type of map correction you want to apply.

**Note:** If you want to report a map correction of a type not shown in the menu, use the [Map Share Reporter](#) at [tomtom.com](http://tomtom.com).

7. Follow the instructions for your chosen type of map correction.
8. Select **Report**.  
The marker for the marked location is removed from the map.
9. Connect your Rider to [MyDrive](#) to send your map correction report to TomTom and receive map corrections from other TomTom users.

## Types of map correction

There are several types of map correction available.

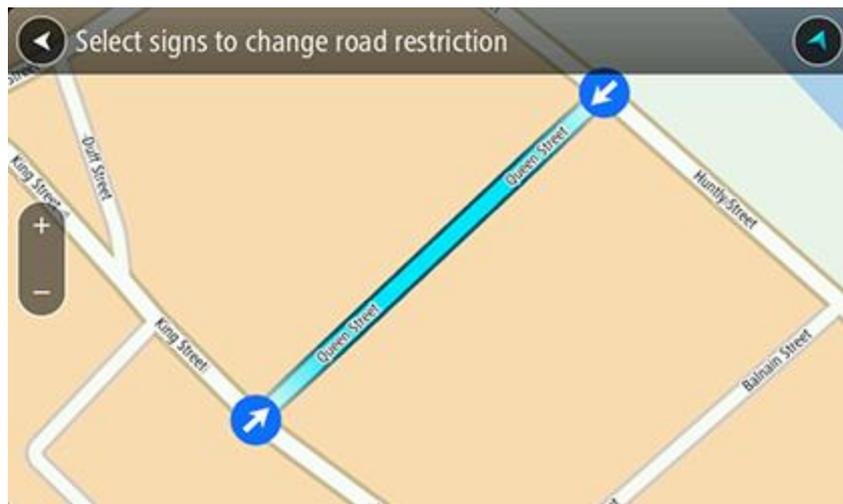
**Note:** If you want to report a map correction of a type not described below, use the [Map Share Reporter](#) at [tomtom.com](http://tomtom.com).

For all map corrections described below, you need to connect your Rider to [MyDrive](#) to send your map correction report to TomTom and receive map corrections from other TomTom users.

### Road Restriction

Select this option to block or unblock a road. You can block or unblock the road in one or both directions by doing the following:

1. Press and hold to select the location of the map correction on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Road Restriction**.  
Select the road sign at either end of the road to change it from open to closed or vice versa.



5. Select **Report**.

### Street Name

Select this option to correct an incorrect street name.

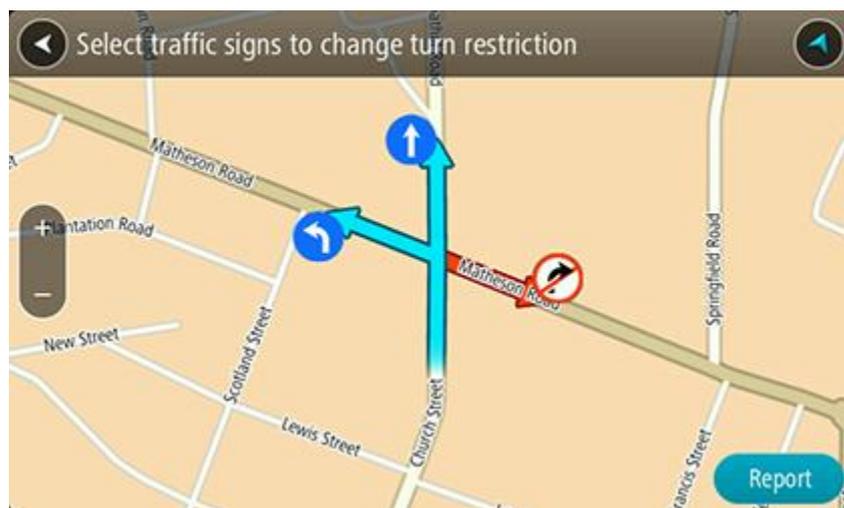
1. Press and hold to select the location of the map correction on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Street Name**.

5. Enter the correct street name.
6. Select **Report**.

### Turn Restriction

Select this option to report incorrect road turn restrictions.

1. Press and hold to select the location of the map correction on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Turn Restriction**.
5. If the incorrect junction is shown, select **Select another junction**.
6. Select the approach direction.  
The map rotates so that the direction you are coming from is shown at the bottom of the screen.
7. Select the traffic signs in turn to change the turn restrictions for each road at the junction.



8. Select **Report**.

### Speed Limit

Select this option to correct the speed limit on the map.

1. Press and hold to select the location of the map correction on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Speed Limit**.
5. Select the correct speed limit.  
If the correct limit is not shown, scroll left or right through the available speed limits.
6. Select **Report**.

# Speed Cameras

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## About speed cameras

The Speed Cameras service warns you about the following camera locations:

- Fixed speed camera locations.
- Mobile speed camera locations.
- Mobile speed camera hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Speed Cameras service also warns you about the following safety hazards:

- Accident blackspot locations.
- Traffic jams.

To get TomTom services on your Rider, you must be [connected to TomTom services](#) and logged in to a [MyTomTom account](#).

**Note:** TomTom services are not available on all Rider devices.

**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](http://tomtom.com/services).

## Speed camera warnings

Speed camera warning sounds are played for the most common types of speed camera. To [change the way you are warned](#) about speed cameras, select **Sounds & Warnings** in the **Settings** menu.

Warnings are given as you approach a speed camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the speed camera is shown in the [route bar](#).
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed check area, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

**Tip:** In the [map view](#) or [guidance view](#), you can select a speed camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed check area. In the map view, you can also select a speed camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		<b>Fixed speed camera</b> - this type of camera checks the speed of passing vehicles and is fixed in one place.

Symbol shown on map	Symbol shown in route bar	Description
		<b>Mobile speed camera</b> - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		<b>Mobile speed camera hotspots</b> - this type of warning shows places where mobile cameras are often used.
		<b>Average speed cameras</b> - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed check area. While you are driving in an average speed check area, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		<b>Speed enforcement zones</b> - these zones can contain multiple speed cameras. You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and the visual warning is shown in the route bar.
	 	<b>Red light camera</b> - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of traffic light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		<b>Traffic restriction</b> - this type of warning warns you about restricted roads.
		<b>Accident hotspot</b> - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident hotspot. While you are driving in an accident hotspot, your current speed is shown. When you are in the hotspot, the visual warning continues to be shown in the route bar.
		<b>Traffic jams</b> - warnings are given in the route bar for traffic jams.

## Changing the way you are warned

To change the way you are warned about speed cameras, select the **Sounds and Warnings** button in the [Settings](#) menu.



You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for whether you want to be warned, never warned or warned only if you are speeding.

For example, to change how you are warned when you approach a fixed speed camera, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Speed camera warnings**.
3. Select **Fixed cameras**.
4. Select one of the following warning options:
  - **Always**.
  - **Only when speeding**.
  - **Never**.
5. Select the back button.

**Tip:** To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then switch off **Warning sounds**.

## Reporting a new speed camera

If you pass a new speed camera that you were not warned about, you can report it instantly.

**Note:** To report a speed camera, you must be [connected to TomTom services](#) and logged in to your [MyTomTom account](#).

You can report a speed camera in two ways:

### Using the quick menu to report a speed camera

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Speed Camera** from the pop-up menu.  
You see a message thanking you for adding the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your Rider automatically and also sent to other users.

### Using the Main Menu to report a speed camera

1. Select the Main Menu button to open the Main Menu.



## 2. Select **Report Speed Camera**.



You see a message thanking you for adding the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your Rider automatically and also sent to other users.

### Confirm or remove a mobile speed camera

You can confirm the presence of a mobile speed camera or remove a mobile speed camera if it is no longer present.

1. Just after you pass a mobile speed camera, in the route bar you are asked if the camera was still there.
2. Select **Yes** if the mobile speed camera is still there.
3. Select **No** if the mobile speed camera has been removed.

If you select No, the mobile speed camera is removed from your map.

### Updating locations for cameras and hazards

The locations of speed cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident blackspots, may also change.

When [connected to TomTom services](#), your TomTom Rider receives all camera updates for fixed and mobile camera locations in real time. You do not need to do anything to receive updates - they are sent to your Rider automatically.

# Danger Zones

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## About danger zones and risk zones

The Danger Zones service warns you about danger zones and risk zones on your route when you are in France.

Since 3rd January 2012, it has been illegal to receive warnings about the position of fixed or mobile speed cameras when you are driving in France. To be compliant with this change in French law, speed camera locations are no longer reported but instead areas of danger are indicated as danger zones and risk zones.

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**Important:** Outside of France, you receive warnings about speed cameras. Inside France, you receive warnings about danger zones and risk zones. When you cross the border, the type of warning you receive changes.

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A danger zone is a zone specified by French law. A risk zone is a temporary danger zone reported by users. The Danger Zones service warns you about both danger zones and risk zones in the same way.

Danger zones and risk zones may or may not contain one or more speed cameras or a range of other driving hazards:

- Specific locations are not available and a danger zone icon is shown instead as you approach the zone.
- The minimum length of the zone depends on the road type and is 300 m for roads in built-up areas, 2000 m (2 km) for secondary roads and 4000 m (4 km) for motorways.
- The location of one or more speed cameras, if any, can be at any point within the zone.
- If two danger zones are close to each other, the warnings can be merged into a single longer zone.

Information about the location of zones is continually updated by TomTom and other users and frequently sent to your Rider so that you always have the latest information. You can also contribute by reporting new risk zone locations.

To get TomTom services on your Rider, you must be [connected to TomTom services](#) and logged in to a [MyTomTom account](#).

**Note:** You cannot remove a danger zone or a risk zone.

**Note:** TomTom services are not available on all Rider devices.

**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](http://tomtom.com/services).

## Danger zone and risk zone warnings

Warnings are given 10 seconds before you reach a danger zone or risk zone. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the start of the zone is shown in the [route bar](#).
- You hear a warning sound as you get near the start of the zone.
- While you are approaching a zone or driving in a zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.
- While you are driving in a zone your distance to the end of the zone is shown in the route bar.

Warning sounds are played for these types of zones:

Symbol shown on map	Symbol shown in route bar	Description
		<b>Danger zone</b> - this type of warning is only given in France. You are warned at the start and end of the danger zone.
		<b>Risk zone</b> - this type of warning is only given in France. You are warned at the start and end of the risk zone.
		<b>Traffic jams</b> - warnings are given in the route bar for traffic jams.

To [change the way you are warned](#) about danger zones and risk zones, select **Sounds & Warnings** in the [Settings](#) menu.

## Changing the way you are warned

To change the way you are warned about danger zones, select the **Sounds and Warnings** button in the [Settings](#) menu.



You can change settings for whether you want to be warned or not.

For example, to change how you are warned when you approach a danger zone, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Safety warnings**.
3. Select **Danger zones**.
4. Select whether you always want to be warned or warned only when you are speeding. Select **Never** to turn off the warning.
5. Select the back button.

**Tip:** To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then switch off **Warning sounds**.

## Reporting a risk zone

If you pass a new temporary risk zone that you were not warned about, you can report it instantly.

**Note:** To report a risk zone, you must be [connected to TomTom services](#) and logged in to your [MyTomTom account](#).

If a new temporary risk zone is reported directly before or after an existing risk or danger zone, then the new zone is added to the existing zone.

If enough Danger Zones users report a new risk zone, that zone may become a danger zone and be available for all subscribers.

You can report a risk zone in two ways:

### Using the quick menu to report a risk zone

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Risk Zone** from the pop-up menu.

You see a message thanking you for adding the risk zone.

**Tip:** If you make a mistake when reporting a risk zone, select **Cancel** in the message.

The risk zone is saved on your Rider automatically and also sent to other users. A reported risk zone stays on your device for three hours.

### Using the Main Menu to report a risk zone

1. Select the Main Menu button to open the Main Menu.



2. Select **Report Risk Zone**.



You see a message thanking you for adding the risk zone.

**Tip:** If you make a mistake when reporting a risk zone, select **Cancel** in the message.

The reported risk zone is shown on your map and also sent to other users. A reported risk zone stays active for three hours.

### Updating locations for danger zones and risk zones

The locations of danger zones and risk zones can change frequently. New zones can also appear without warning.

Your TomTom Rider receives all zone updates in real time. You do not need to do anything to receive updates - they are sent to your Rider automatically.

# Settings

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## Appearance

Select **Settings** in the Main Menu, then select **Appearance**.



On this screen, you can change these settings:

- **Display**  
Select [Display](#) to change the appearance of the display.
- **Route bar**  
Select [Route bar](#) to change the information you see in the route bar.
- **Guidance view**  
Select [Guidance view](#) to change the information you see in the guidance view.
- **Automatic zoom**  
Select [Automatic Zoom](#) to change how you view a junction as you drive.
- **Automatic map view switching**  
By default, automatic changing of views is on. This means, for example, that your Rider shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your Rider shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.
- **Show previews of motorway exits**  
Select this setting to control the full screen preview when you approach motorway exits.

## Display

Select **Settings** in the Main Menu, then select **Appearance**.



Theme colour

Select **Theme colour** to change the accent colour used in the menus, buttons and icons.

Brightness

Select **Brightness** to change the following settings:

- **Day brightness**  
Move the slider to adjust the brightness level of the screen during the day.
- **Night brightness**  
Move the slider to adjust the brightness level of the screen during the night.

Select **Switch to night colours when dark** to automatically switch to night colours when it gets dark.

Size of text and buttons

Select **Size of text and buttons** to change the size of the text and the buttons you see on the screen.

**Note:** This feature is only available on devices with a 6 inch / 15 cm or larger screen.

Drag the slider to change the text and button size to small, medium or large, then select **Apply this change**. Your Rider restarts and applies the change.

## Route Bar

Select **Settings** in the Main Menu, then select **Appearance**.



Select [Arrival information](#) to change the arrival information you see in the route bar.

Select [Route information](#) to change the route information you see on the route bar.

Show current time

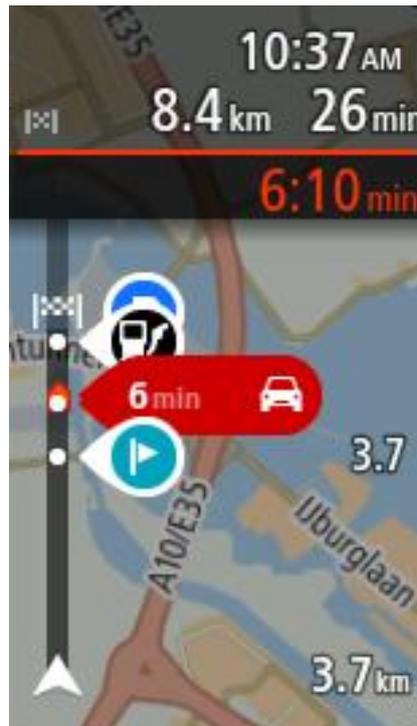
Select this setting to show the current time in the guidance view. When switched on, the current time is shown at the bottom of [the route bar](#).

Show wide route bar if possible

The wide route bar is not shown by default. You can select this setting to switch on the wide route bar in the [guidance view](#).

**Note:** The wide route bar can only be shown if the screen is wide enough.

When the wide route bar is shown, you see more information about your route. For example, you see time and distance to traffic queues and more.



## Arrival information

Select **Arrival information** to change the following settings:

- **Show remaining distance**  
Select this setting to show the remaining distance left to travel in the arrival information panel during navigation.
- **Show remaining time**  
Select this setting to show the remaining time left to travel in the arrival information panel during navigation.
- **Switch between distance and time automatically**  
Select this setting to control the automatic switching between remaining distance and remaining time in the arrival information panel.
- **Show arrival information for**  
Use this setting to control whether you want to see information about the destination or the next stop in the arrival information panel.

**Tip:** To find out where the different panels are in the guidance view or map view, see [What's on the screen](#).

## Route Information

You can choose to see any of the following in the route bar:

- **Parking**  
Select this setting to see car parks and parking.
- **Petrol stations**  
Select this setting to see petrol stations on your route.
- **Stops**

Select this setting to see stops on your route.

- **Rest areas**

Select this setting to see rest areas on your route.

## Guidance view

Select **Settings** in the Main Menu, then select **Appearance**.



- **Show current street name**

This setting displays name of the street you driving along on the guidance view.

- **Guidance view style**

Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

## Automatic Zoom

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Automatic zoom** to change settings for the automatic zoom in [Guidance view](#) when you approach a turn or a junction. Zooming in can make the turn or junction easier to drive.

- **Zoom in to next turn**

All the turns and junctions on your route are shown zoomed in to the maximum level.

- **Based on road type**

The turns and junctions on your route are shown zoomed in to the standard level for the type of road you are on.

- **None**

None of the turns and junctions on your route are shown zoomed in.

## Voices

Select **Settings** in the Main Menu, then select **Voices**.



### Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

**Note:** Computer voices are not available in all languages.

If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for the country you are in.

### Instruction settings

- **Read aloud early instructions**

For example, if you switch on this setting, you could hear early instructions such as "After 2 km take the exit right" or "Ahead, turn left".

**Note:** When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read aloud road numbers**

Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100".

- **Read aloud road sign information**

- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."

- **Read aloud street names**

Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."

- **Read aloud foreign street names**

Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right Champs Élysées". For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

## Maps

Select **Settings** in the Main Menu, then select **Maps**.



### Changing the map

Select **Change map** to change the map that you are using.

You can choose from maps stored either in internal memory or memory cards if your Rider has a memory card slot.

**Note:** Although you can store more than one map on your Rider, you can only use one map at a time for planning and navigation.

## Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.



### When a faster route is available

If a faster route found while you are driving, TomTom Traffic can replan your journey to use the faster route. Select from the following options:

- Always take the fastest route
- Ask me so I can choose
- Don't ask me

### Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your journey.
- **Avoid motorways** - this type of route avoids all motorways.
- **Walking route** - a route designed for making the journey on foot.
- **Bicycle route** - a route designed for making the journey on a bicycle.

### Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your TomTom should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

## Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



On this screen, you can change the sounds and warnings settings.

### Warning type

Warning type

You can choose the type of warnings you want to hear when you are driving:

- **Read-aloud warnings**  
Hear spoken warnings and warnings sounds.
- **Warning sounds**  
Hear only warning sounds.
- **None**  
No warning sounds are given.

### Speed camera warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Select **Speed camera warnings**. You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

## Safety warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Select **Safety warnings**. You can then set how you want to be warned for the different types of danger zones and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

- **Danger zones**  
This type of warning is only given in France where you are only warned about [danger zones](#).
- **Accident blackspots**  
This type of warning is given for a place where road traffic accidents have historically been concentrated.
- **Risk zones**
- This type of warning is only given in France where you are only warned about [danger zones](#).
- **Traffic jams**  
Traffic jam warnings in the route bar are part of [TomTom Traffic](#). You can choose never to be warned or to be warned when approaching a jam too quickly.
- **When speeding**  
This warning is given as soon as you exceed the speed limit by more than 5 km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.

## Screen touch sounds

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Switch on **Screen touch sounds** to hear a click when you select an item or touch a button. The click sound means that your selection or touch has been understood.

## Read aloud traffic warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Switch on **Read aloud traffic warnings** to hear spoken warnings about traffic on your route.

## Language and Units

Select **Settings** in the Main Menu, then select **Language & Units**.



On this screen, you can change the following settings:

- **Language**  
You can see your currently selected language on this screen. Select this setting to change the language used for all buttons and messages that you see on your Rider.  
When you change the language setting, the voice automatically changes and units are set to automatic.
- **Country**  
You can see your currently selected country on this screen. Select this setting to change the country. When you change the country, the time/date format, distance units and voice are changed automatically. The list includes the countries from the maps currently installed on your device.
- **Keyboards**  
Select this setting to choose from a list of available keyboards.  
You use the keyboard to enter names and addresses, such as when you plan a route or search for the name of a town or a local restaurant.
- **Units**  
Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set by the GPS, select **Automatic**.
- **Time and date**  
The time and date are automatically set by satellite clocks but you can change the format of both the time and date using these settings.

## System

Select **Settings** in the Main Menu, then select **System**.



On this screen, you can change these settings:

- **About**  
This is an information screen rather than a setting and shows you information about your TomTom Rider. You may be asked to go to this screen during a call to TomTom Customer Support or you may need to enter information taken from this screen when using the TomTom Shop.  
Information includes: Serial number, Application version, Installed maps, Product certifications, [MyTomTom account](#) details, Free space, Copyright, Licences.
- **Send information**  
Select this setting to control whether you are asked about sending information to TomTom every time your Rider starts.
- **Battery settings**  
Select this setting to control power saving options on your Rider.
- **Reset**

Select this setting to delete all your saved places and settings and restore the standard factory settings to your TomTom Rider. This includes the language, voice settings, warning settings and theme.

This is not a software update and will not affect the version of the software application installed on your Rider.

## Help

Select **Help** from the Main Menu or the **Settings** menu.



On this screen, you can see the following information:

- **Guided tour**  
Select this option to get a short tutorial on how to use your navigation device.
- **About**  
See [System](#).

### More help

You can get further help by going to [tomtom.com/support](http://tomtom.com/support).

For warranty and privacy information, go to [tomtom.com/legal](http://tomtom.com/legal).

# Getting Help

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## Help

Select **Help** from the Main Menu or the **Settings** menu.



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- **About**  
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# Product certification

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## Finding product certification information on your device

To find product certification information, such as the ICASA-approved certification number, do the following on your Rider:

1. Select **Settings** in the Main Menu.
2. Select **System**.



3. Select **About**.
4. Select **Legal information**.
5. Select **Certificates**.
6. You then see the relevant product certification information for your Rider, for example, ICASA.

# MyDrive

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## About MyDrive

MyDrive is a web-based tool that helps you manage the contents and services of your TomTom Rider. For example, you can use MyDrive to get map updates, software updates or manage your MyTomTom account.

You log in to MyDrive on the TomTom website. It is a good idea to frequently connect your Rider to MyDrive to ensure you always have the latest updates.

**Tip:** We recommend using a broadband internet connection whenever you connect your Rider to MyDrive.

## About MyDrive Connect

In order to use MyDrive, you need to install MyDrive Connect on your computer.

MyDrive Connect is an application that allows your Rider to communicate with the MyDrive website. MyDrive Connect needs to be running all the time that your Rider is connected to your computer.

## MyTomTom account

To download content and to use TomTom services, you need a MyTomTom account.

You can create an account using your computer in one of the following ways:

- By selecting the **Create account** button at [tomtom.com](http://tomtom.com).
- By selecting the green **MyTomTom** button at [tomtom.com](http://tomtom.com).
- By going to [tomtom.com/getstarted](http://tomtom.com/getstarted).

Alternatively you can create an account on your Rider by selecting **Traffic & Speed Cameras** or **Traffic & Danger Zones** for the first time in the main menu of your navigation device. To use this method, your Rider needs to be always connected or [connected using your phone](#).

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**Important:** Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop and it cannot be changed after the account has been created.

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**Note:** If you have more than one TomTom navigation device in use, you need a separate account for each device.

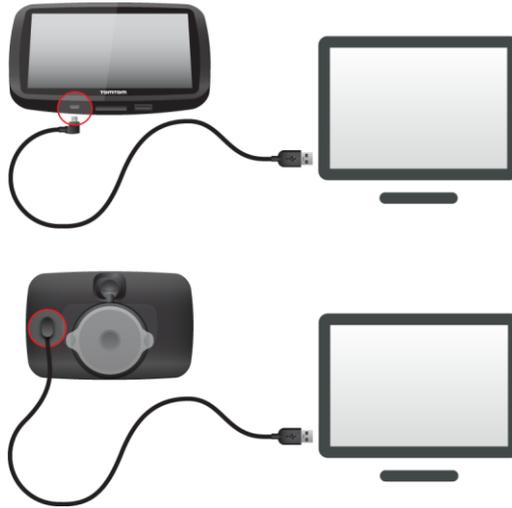
## Setting up MyDrive

To get ready to use MyDrive for the first time, do the following:

1. On your computer, open a web browser and go to [tomtom.com/getstarted](http://tomtom.com/getstarted).
2. Click **Get Started**.
3. Click **Download MyDrive Connect**.  
Follow the instructions on the screen.
4. When prompted, connect your Rider to your computer using the USB cable supplied, then switch your Rider on.

**Note:** Use ONLY the USB cable supplied with your Rider. Other USB cables may not work.

**Note:** You cannot use the mount to connect your Rider to your computer.



**Note:** You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

5. Enter the requested information for account creation, including your country.  
When set-up is complete, a MyTomTom account is created and your Rider is linked to that account.

You can now access MyDrive Connect from the notification area on your desktop.



MyDrive starts automatically after the account is created.

**Note:** Next time you want to access MyDrive, go to [tomtom.com/mydrive](http://tomtom.com/mydrive) in a web browser.

**Tip:** When you connect your Rider to your computer, MyDrive Connect tells you if there are any updates for your Rider.

# Addendum

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## Important Safety Notices and Warnings

### Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.



### Safety messages

#### Use with care

Use of TomTom products while driving still means that you need to drive with due care and attention.

Your device is intended to serve as a driving aid and is not a substitute for driving with due care and attention. Always obey posted road signs and applicable laws. Distracted driving can be extremely dangerous. Please do not operate this device in any manner that diverts a driver's attention from the road in an unsafe manner. TomTom recommends using the hands-free systems where available and pulling over to a complete stop at a safe location in order to interact with the device.

#### Notice for oversized/commercial vehicles

If a truck map is not installed on this product then this product is intended for use only on motorcycles, cars and light commercial vehicles without a trailer, because the product will not provide appropriate routes for oversized and commercial vehicles, buses, or campers and recreational vehicles. If you are operating one of those vehicle types, please visit [tomtom.com](http://tomtom.com) to find an appropriate product with maps containing height and weight restrictions.

#### Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

### Safety messages

Please read and take note of the following important safety advice:

- Check your tyre pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don't drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.
- Always use your turn indicators.
- Every 2 hours, take a break for at least 10 minutes.

- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorbike, fasten your helmet correctly.
- When riding a motorbike, always wear protective clothing and equipment.
- When riding a motorbike, be extra vigilant and always ride defensively.

**Rating: DC5V, 1.2A**

### How TomTom uses your information

Information regarding the use of personal information can be found at [tomtom.com/privacy](https://tomtom.com/privacy).

### Battery

This product uses a Lithium-Ion battery.

Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in a high temperature location, in strong direct sunlight, in or near a heat source in a microwave oven or in a pressurised container, and do not expose it to temperatures over 140°F / 60°C. Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, remove your product from your vehicle when you are not driving and keep in a cool, dry place. Charging will not occur at low (below 32°F / 0°C) or high (over 140°F / 60°C) temperatures.

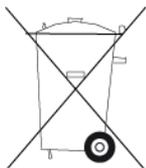
Temperatures: Standard operation: 32°F / 0°C to 140°F / 60°C; short period storage: -4°F / -20°C to 113°F / 45°C; long period storage: -4°F / -20°C to 95°F / 35°C.

**Important: Before you switch on the device, let the device acclimatise to the standard operation temperature range for at least 1 hour. Do not use the device outside of this temperature range.**

Caution: Risk of explosion if battery is replaced by an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.

THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM DEVICE ONLY WITH THE SUPPLIED DC POWER LEAD (CAR CHARGER/BATTERY CABLE), AC ADAPTER (HOME CHARGER), IN AN APPROVED CRADLE OR USING THE SUPPLIED USB CABLE TO CONNECT TO A COMPUTER FOR BATTERY CHARGING.



If your device requires a charger, please use this device with the charger provided. For replacement chargers, go to [tomtom.com](https://tomtom.com) for information about approved chargers for your device.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, see this FAQ: [tomtom.com/batterytips](https://tomtom.com/batterytips).

## CE marking

This equipment complies with the requirements for CE marking when used in a residential, commercial, vehicular or light industrial environment, achieving all the appropriate provisions of the relevant legislation in the EU.



Model numbers: 4GE40

## R&TTE directive

Hereby, TomTom declares that TomTom products and accessories are in compliance with the essential requirements and other relevant provisions of the EU Directive 1999/5/EC. The declaration of conformity can be found here: [tomtom.com/legal](http://tomtom.com/legal).

## WEEE directive

The wheeie bin symbol on the product or its packaging indicates that this product shall not be treated as household waste. In line with EU Directive 2012/19/EU for waste electrical and electronic equipment (WEEE), this electrical product must not be disposed of as unsorted municipal waste. Please dispose of this product by returning it to the point of sale or to your local municipal collection point for recycling. By doing this you will help conserve the environment.



## Pacemakers

Pacemaker manufacturers recommend that a minimum of 15cm / 6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

### Guidelines for people with pacemakers

- You should ALWAYS keep the device more than 15cm / 6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

## Other medical devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

## EU Specific Absorption Rate (SAR) compliance

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Council of the European Union.

The SAR limit recommended by The Council of the European Union is 2.0W/kg averaged over 10 grams of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by the EU council with the device transmitting at its highest certified power level in all tested frequency bands.

#### **Exposure limits**

This device complies with radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

#### **Regulatory Compliance Mark**



This product displays the Regulatory Compliance Mark (RCM) to show that it complies with relevant Australian regulations.

#### **Customer support contact (Australia and New Zealand)**

Australia: 1300 135 604

New Zealand: 0800 450 973

#### **Notice for New Zealand**

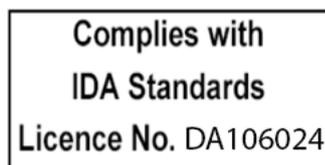
This product displays R-NZ to show it complies with relevant New Zealand regulations.

#### **Warning for Australia**

The user needs to switch off the device when exposed to areas with potentially explosive atmospheres such as petrol stations, chemical storage depots and blasting operations.

#### **Notice for Singapore IDA**

This product displays the Singapore IDA licence number to show that it complies with relevant Singapore regulations.



#### **Customer support contact (Asia)**

Malaysia 1800815318

Singapore 8006162269

Thailand 0018006121008

Indonesia 0018030612011

**This document**

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

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**Model names**

4GE40

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Data Source

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